

COVID-19 Situation

Community Outreach Key Elements

April 20, 2020

Essential infection prevention measures

- Diligent / regular hand hygiene
- Vigilant social distancing
- Cough or sneeze into elbow or sleeve
- Check temperatures twice each day

Symptoms

- Loss or decrease in the sense of smell
- Loss or decrease of the sense of taste
- Fever – temperature of 100 or higher
- Cough
- Congestion
- Runny nose
- Sore throat
- Shortness of breath
- Flu-like body aches

Call to Action

If you are experiencing even ONE of these symptoms, please call our COVID-19 information line, 847-HEALTH9 (847-432-5849), as soon as possible to talk to a NorthShore clinical expert. The health provider may recommend testing. If you are already a NorthShore patient, you can also log onto NorthShore Connect (www.northshoreconnect.org/immediatecare) to be screened. If you are not a NorthShore patient, you can enroll in NorthShore Connect and then use the COVID-19 E-Visit. Please go to www.northshoreconnect.org and click on the “sign up now” button and follow the instructions.

For more information about COVID-19 and its prevention and treatment, please visit northshore.org and/or the Centers for Disease Control at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

From everyone at NorthShore, thank you for your service to our communities.