

# Monthly Mailbag: Ask President Jenny

By Michael Jenny, Glenview Village President

**Hello there, Glenview.**

**B**efore we get to your questions, I want to take a quick moment to recognize our 9-1-1 Dispatch team and a few individuals who deserve special recognition for a pair of recent life-saving episodes.

The Glenview Public Safety Dispatch Centers provide 9-1-1 dispatch services for 18 police and fire departments across 14 communities, including Glenview. The work of a 9-1-1 telecommunicator is often less visible than police and firefighters, but they truly are the first 'first responder' in any emergency – fielding the initial 9-1-1 calls and dispatching the appropriate resources to the event.

And because 9-1-1 callers typically hang up the phone once help arrives, it's quite rare for the dispatchers to learn how an emergency event is resolved.

Last fall, Glenview telecommunicators Alia Shukur, Tina Melone, and Frankie Bonilla helped family members and bystanders keep two separate cardiac arrest patients alive until emergency medical services arrived.

In the first event, a 9-1-1 caller witnessed their spouse in cardiac arrest. The trio worked to dispatch police and EMS while also providing pre-arrival instructions, including life-saving CPR directions, over the phone until an ambulance arrived. A few weeks later, they helped a bystander perform CPR until paramedics arrived for another patient in cardiac arrest. They later learned both patients are expected to make a full recovery.

All three telecommunicators received certificates and challenge coins and will be recognized on the GPSDC's 'Tree of Life.'

I just wanted to recognize these members of the team and say a big thank you to all the first responders of our police, fire and dispatch departments for the amazing work they do. Thanks for making life better in Glenview.

Now, on to your questions!

How will Glenview be updating the 2008 "Plan for Nature" to address climate change challenges?

Great timing on this question! Just last month, a representative from Glenview's volunteer Environment & Natural Resources Commission presented their goals and objectives for 2022 to the Board. Updating the Plan for Nature is one of their primary goals.



*Pictured from left to right: Lake Forest Fire Department Medical Officer Cory Kazimour, telecommunicators Frankie Bonilla, Alia Shukur and Tina Melone, LFFD Chief Siebert, GPSDC Director Brent Reynolds*

The Village is in the process of bringing on a consultant to assist in a technical analysis for an updated Plan for Nature. In addition, the ENRC is looking at a number of policy initiatives that would make Glenview a leader in sustainability, including: potential energy efficient building code updates; reducing emissions with roundabouts and intelligent traffic management; installing electric charging stations; waste reduction and composting; and other climate positive initiatives.

The Board directed the ENRC at our Feb. 15 meeting to perform a cost-benefit analysis of these and other policy initiatives and to make recommendations for the Board to consider.

What sorts of home improvement projects require a permit from the Village?

Broadly speaking, permits are the Village's way of ensuring that all construction projects adhere to an established standard. The Village reviews permit documents to make sure that new buildings and modifications to existing structures meet local, state and national standards.

Here's a helpful list, but please don't hesitate to reach out to our inspection services department for more information. They can be reached at (847) 904-4340 or by email to [permits@glenview.il.us](mailto:permits@glenview.il.us).

**Projects that require permits include:**

- Remodels, additions and demolitions
- Changes in lot drainage, grading or yard drain installation
- Installation of electrical, gas, mechanical, or plumbing systems
- Changing heating, cooling or ventilation systems
- Re-shingling roofs
- Renewing siding
- Installing patios, sheds, fences, pools, or hot tubs
- Tree removal

**Work that does not require a permit includes:**

- Painting
- Carpeting
- Trim work
- Changing/swapping light fixtures
- Flooring

Have a question for President Jenny? Email [askpresident-jenny@glenview.il.us](mailto:askpresident-jenny@glenview.il.us) and your question could be featured in next month's mailbag.

**Is your child struggling to get the grades they want?**

Club Z! Tutoring of Glenbrook specializes in in-home tutoring covering all subjects for all ages K-12 including ACT and SAT test prep. We have an amazing staff of local North Shore tutors that take great pride in helping students boost their grades and their confidence. We work primarily with your child's school curriculum to impact results where they matter the most – in the classroom! In addition, we communicate with your child's classroom teachers to ensure that our instruction is always complementing the school curriculum.

Students have experienced unprecedented learning loss due to the pandemic. More than ever, students will need additional support if they want to close the learning gaps created over the past year and a half. Let our tutors help make school nights easier. You can trust that at Club Z!, your child's learning is our #1 priority!

Do you love to help others learn? Reach out today!

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**Where your child's learning is our #1 priority!**