



The Village of Glenview Report

glenview.il.us

February 2016

Be alert for ruses, scams at your doorstep

There's a knock on the door, and a stranger wearing a reflective vest tells you he's with the Village Water Department.

"Come outside," he says. "I need to check a fixture."

While you and he are in the backyard, his partner has entered the open front door and is grabbing any valuable he can find. Within minutes, both are gone.

You've just been scammed.

Burglars and scam artists have been making the rounds in Glenview and surrounding communities. Most are career criminals who specialize in ruse entries and home repair fraud.

Four such incidents were reported to Glenview Police in mid-December in the span of two days.

After selecting a home by profiling it, the offenders make contact by ringing the doorbell or going up to a homeowner working in the yard. They claim to be a utility worker, village employee or contractor, and often state they've done work for a neighbor. They tell you about a power surge in the area and say they need to check the power outlets in your house to measure the incoming electrical current. Or that there's been a water main break and they need to test the water pressure. Or they want a look at a back yard fence they can fix.

While one offender keeps the homeowner occupied, one or more additional offenders the homeowner is not even aware of enter the home undetected and rummage through the residence. In just a few minutes – and with a relatively low risk of apprehension – hundreds to thousands of dollars' worth of personal property can disappear.

Many victims are targeted while they do yard work or are followed from grocery stores or pharmacies. Scammers are typically looking for victims who have impaired vision or memory or are older residents. Sadly, ruse burglaries many times go unreported because those scammed are too embarrassed to tell family or contact the police.

ComEd issued a warning in January for customers to be on alert for scam artists who say they are with the utility and are seeking payment.

These offenders contact customers in person or by phone claiming to be ComEd representatives, and tell them their service will be disconnected unless payment is made. Or they claim the customer's billing cycle has changed and payment is needed immediately. Or they say the account is past due and immediate payment is required to avoid disconnection or service. Some say the customer's previous payments were not accepted or processed.

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Don't be a scam victim

The Glenview Police Department urges residents to be observant of their neighborhoods and report suspicious persons or activities when they occur.

Avoid being victimized by scam artists by taking a few precautions:

- Request to see identification. All Village employees have picture IDs issued by the Village of Glenview. ComEd said its representatives always carry identification and never ask customers for cash or personal financial information.
- Village and utility workers should have service vehicles, so be wary of anyone without an official vehicle who seeks you out.
- Avoid home repair scams by never allowing someone to perform driveway sealing or other repairs on the spot. Request a business card and check out references.
- If you're working outside, keep doors

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BUILDING PERMIT DISCOUNT

Get a 25-percent discount on building permit fees for single-family home improvements through March 31.



How to recycle old TV, computer

Not sure how to get rid of old TVs and computers? Pitching many unwanted electronic devices into the trash is prohibited under the state's Electronics Products Recycling and Reuse Act. These include televisions, monitors, printers, computers, video cassette recorders, portable digital music players, digital video disc players and video game consoles.



TVs, especially the old tube (CRT) sets, are the most difficult to recycle due to the heavy glass contained in the device.

Two permanent electronics drop-off sites are provided at not charge by the Solid Waste Agency of Northern Cook County (SWANCC):

- Glenview Transfer Station
1151 N. River Road (across from Maryville Academy)
9 a.m. to 11:30 a.m. most Saturdays
- Winnetka Public Works
1390 Willow Road, Winnetka
1 p.m. to 3 p.m. Thursdays

Best Buy stores will accept TVs smaller than 32 inches at no charge, while Abt Electronics will accept any size TV for a \$30 recycling charge. Call ahead to verify details at individual stores.

Watch for SWANCC's one-day drop-off events around the area over the summer, and check its Green Pages Reuse and Recycling Directory online at swancc.org/recycling/green-pages-directory for other outlets to take electronic items that are no longer needed.

Parkway tree being replaced?

This spring, the Village will be planting new trees along public parkways. Residents who received notices earlier that a tree on the parkway adjacent to their property is to be removed have another chance to provide input to the Village prior to the planting period, if they choose, on replacement trees.

The deadline for providing that input for this spring's planting period is February 29. Emails can be sent to: treeplanting@glenview.il.us or call (847) 657-3030. Refer to the list of parkway trees on the Village website at: glenview.il.us/Page/TreeParkwayTreePlanting.aspx for more specifics.



Here are the February notifications of major speed radar "hot spots" and stop sign/traffic light enforcement. At these locations, chosen in part based on resident requests for selective enforcement, Glenview police officers this month will monitor the areas for recurring traffic violations on an as-available basis. The goal is to promote safe driving in Glenview. Selective enforcement request forms can be found on our website at glenview.il.us in the "How do I?" drop-down box.

Radar "hot spots"

Greenwood Road between West Lake Avenue and Glenview Road • West Lake Avenue between Pfingsten and Greenwood roads • Colfax Avenue between Waukegan Road and Harlem Avenue • Glenview Road between Harms Road and Edens Expressway • 800 block Laramie Avenue • Central Road between Harlem Avenue and Washington Road • Independence Avenue between Patriot Boulevard and Thistle Road • Pfingsten Road between Glenview and Rugen roads • Lehigh Avenue between Glenview Road and Spruce Street

Stop sign/traffic light enforcement

Colfax/Neva • Independence/Patriot • Pleasant/Highland • Lehigh/Prairie • Pfingsten/Springdale

This month in history



100 years ago – February 15, 1916

Public Service Company of Northern Illinois was contracted to furnish a system of poles, wires and incandescent lamps, together with all energy required, for lighting Village streets.

65 years ago – February 16, 1951

Glenview required the caps of all bottles or glass jars of milk, cream and buttermilk to be marked with a date of not more than 48 hours after it was bottled and the name of the bottler.

35 years ago – February 2, 1981

In order to keep available recreational and park space and adequate school facilities while Glenview's population increased, the Subdivision Code was amended to provide for dedication of park and school land or payment of fees in lieu thereof.

20 years ago – February 20, 1996

The Municipal Code was amended to prohibit food and beverage sales between 1 and 5 a.m., unless otherwise prescribed by a valid liquor license.

Ruses, scams *from page 1*

They instruct the individual to wire funds or buy a prepaid credit card, and then to call back with the personal identification number, or PIN.

Glenview Police have also gotten reports about thieves posing as IRS employees who demand the victim pay a bogus tax bill, and con them into sending cash, usually through a prepaid debit card or wire transfer.

Always be suspicious when someone you don't know comes to your door.

Other residents receive letters in the mail claiming they've won thousands as part of a contest or promotion. The letters contain realistic-looking checks – which are fraudulent – and request the victims to wire money to a location to satisfy a tax or fee.

Always be suspicious when someone you don't know comes to your door requesting access to your residence or calls demanding immediate payment.

If someone is at your door that you don't trust, tell them you are going to call the police before letting them in. A legitimate vendor will happily wait; a scam artist will walk away. Call the Police Department (call 911), and if possible, try to remember what the individual looked like and along with a vehicle description and license plate.

Victim tips *from page 1*

locked to the house which are not in view.

- Never provide your Social Security number or personal information to anyone initiating contact with you or requesting you to send money to another person or entity.
- When in doubt, check it out. Be skeptical of individuals wearing clothing with old or defaced company logos. Ask to see a company photo ID if you have any doubts.
- Never make payment for services to anyone coming to your door.
- The IRS will not call you to demand immediate payment, and will not call you if you owe taxes without first sending a bill in the mail.
- If the person is persistent in entering the home, close and lock your door and call 911 immediately. The Police Department would rather investigate an innocent misunderstanding than have a victim of this type of crime.



From the Village President

One of the most popular kinds of academies in the country isn't really an academy in the truest sense. The Citizen's Police Academy offered by many municipal police departments doesn't train police officers but rather provides to the citizen "students" a clearer understanding of what officers do.

The Glenview Police Department offers an annual citizen's academy comprised of 10 information sessions (see page 5), and graduates have been quite complimentary about the experience. Participants learn about investigations, patrol, traffic issues, collecting evidence and other aspects of the job.

They also learn that a lot of police work doesn't involve the action and drama you see on television shows. For many citizens, contact with police comes not as crime victims but for help with domestic matters and crime prevention.

For example, the department has programs in place to help avoid tragedies and keep households safe. One such program launched recently – Care-Trak – helps residents keep tabs on loved ones with autism, Alzheimer's disease or other medical conditions that cause them to wander from home. Residents can obtain free gun locks at the department and can have trained personnel check to make sure child safety seats are properly installed in vehicles.

The department has other initiatives aimed at helping businesses. Officers routinely reach out to business owners through "walk and talks" not only to maintain visibility but also to make sure emergency contact information is up to date in case of an activated alarm, broken window, burglary or other occurrence.

Additionally, Glenview police are building and maintaining relationships with citizens in a variety of ways to help receive and pass on information. The department has set up a designated phone number (847-901-6055) and email (gpdtipline@glenview.il.us) for tips, and the Glenview Police Facebook page is daily providing useful posts. As in the past, officers are available to speak to clubs and school classes and participate in special events.

We're grateful when the Police Department is recognized by our residents for initiatives like the Citizen's Police Academy and other outreach efforts, and I know they make a very positive impact in our community. Just in the last few weeks, the department received a large shopping bag of holiday cards made by grade-schoolers and donations in its honor by residents to the Northfield Township Food Pantry.

We can't stress enough how beneficial it is for residents and businesses to tap into the vast resources the Glenview Police Department offers. Please don't hesitate to contact the department with questions or for information at (847) 729-5000.

A handwritten signature in black ink that reads "Jim Patterson". The signature is written in a cursive, flowing style.

Village flood relief projects recognized

It takes years of behind-the-scenes work to get a major public improvements project from idea to design to blueprint; from cost estimate to fully-funded; and from the bidding process to construction.

Two recently completed major flood control projects stand to benefit more than 1,300 Glenview properties. Homeowners in the neighborhoods east of Harms Road and south of the downtown area should experience fewer flooded basements and impassable streets after heavy rainfalls than in years past.

Our peers in the public works industry have recognized the quality of these ...improvements.

The Village of Glenview is also proud that our peers in the public works industry have recognized the quality of these stormwater management and drainage system improvements.

The East of Harms Region Flood Relief Project was awarded an Engineering Excellence Merit Award by the American Council of Engineering Companies of Illinois. The Council recognized the Village's achievement along with Baxter & Woodman, the consulting engineering firm hired to work on the project.

Essentially, the project will prevent the Main Stem (Middle Fork) of the North Branch of the Chicago River from backing into storm sewers east of Harms Road between East Lake Avenue and Central Road, which had historically experienced severe flooding issues during heavy rainfalls. By installing backflow prevention devices, two new lift stations – including one in the Glenview Park District's Cunliff Park – and new 84-inch storm sewers, the local level of service that the storm sewer system originally provided in the 1960s was re-established.

ACEC-Illinois judged project entries on the basis of engineering excellence, the degree to which the client's needs were met and the benefits to the public welfare and private practice of engineering.

The Dewes-Henley-Harlem Drainage and Roadway Project was selected as the Public Works Project of the Year in the Transportation Category-\$5 million to \$25 million by the American Public Works Association Chicago Metro Chapter.

More than 3,000 lineal feet of large stormwater pipes were installed to



Left, a segment of 48-inch replacement pipes installed under Dewes Street. Above, inside the new pump station at Cunliff Park.

replace outdated, deteriorated ones on portions of Dewes, Elm, Henley and Lincoln streets and Harlem Avenue, and a new stormwater detention basin was established in the area.

The award selection recognized the alliance between the Village as the managing agency, the consultant/architect/engineer and the contractor. Noted were key project accomplishments that included:

- multi-agency involvement;
- the use of FEMA Hazard Mitigation funding;
- major flood reduction benefits in a fully developed downtown residential district;
- acquisition of property; and
- construction of 13-acre-feet of above-ground dry detention with native plantings.

Resident Open House

New to Glenview? A longtime resident? Come to our annual Resident Open House:
9 to 11:30 a.m. Saturday, February 20
Park Center lobby, 2400 Chestnut Avenue

Enjoy refreshments, get free blood pressure checks, make crafts or visit with police officers, firefighters, telecommunicators and representatives of the Village of Glenview, Park District, Library, Chamber of Commerce, Northfield Township, NorthShore University HealthSystem Medical Group-Glenbrook Medical West and Solid Waste Agency of Northern Cook County.

This free event is sponsored by the Village of Glenview and coordinated by the Glenview Communicators. Special thanks to Catered by Design for donating refreshments.





Brrrrrr It came late, but winter made its presence known in Glenview.

'Sounding' out underground water leaks

For the last eight years, the Village has been on the lookout for leaks in water mains that were undetectable from the surface and could have resulted in unaccountable water loss.

A contractor hired by the Village surveys Glenview's 260 miles of water distribution pipes annually. Using sensitive sound-intensifying instruments, crews with ADS Environmental Services "listened" to all fire hydrants and strategic main line valves to detect where water could be leaking.

Subsequent investigations were conducted in suspect areas using an electronic leak correlator to pinpoint the leaks for repair by Public Works staff.

The program has more than paid off. Had the leaks not been located and repaired, over the last eight years the Village could potentially have lost on average an estimated 201,000 gallons of water a day – a cost equivalent of about \$310 a day.

Minimizing water loss helps ensure the Village's systems are using their allocation of Lake Michigan water efficiently. Locating the leaks through the surveys also allows them to be repaired before they become more serious.

Year	Leaks detected	Potential gallon loss (per day)
2015	18	181,000
2014	39	279,000
2013	27	360,000
2012	24	449,000
2011	17	44,530
2010	30	110,960
2009	12	42,340
2008	14	145,635

Additionally, Glenview realized savings by jointly bidding for leak detection services, in 2010 with the Village of Winnetka and in 2013, when a new three-year contract was bid with five additional municipalities. In fact, the participation of the additional municipalities in the bidding process dropped Glenview's share of the three-year contract – \$96,000 – by \$12,500 from the 2010 pricing, reflecting a savings of more than 15 percent. Taking advantage of economies of scale is one of the key benefits of the Municipal Partnering Initiative.

Sign up for the Citizen's Police Academy

Applications are being accepted until February 15 for the Glenview Police Department's Citizen's Police Academy. A group of up to 30 "students" can participate in 10 information sessions touching on patrol functions, dispatch operations, traffic issues, investigations, crime lab operations, community relations and police training.

The Academy, which is presented at no cost to participants, will start Thursday, March 3, and meet weekly through May 5. The three-hour classes begin at 6:30 p.m. at the Police Department, 2500 East Lake Avenue.

Applicants must reside or own a business in Glenview. The application form and a video can be found online at glenview.il.us. For more information, contact Sergeant James Foley at (847) 901-6113 or by email at jfoley@glenview.



49th annual Glenview Civic Awards seeks nominees



Recognize and pay tribute to citizens and public employees in Glenview who made a difference in 2015.

Nominations are accepted in these categories:

- **Citizen of the Year**
Must live or work in Glenview
- **Youth of the Year**
Must be a Glenview resident in high school
- **Public Safety Award**
Must be a Village police officer, firefighter/paramedic or telecommunicator
- **Public Service Award**
Must have given direct support to public authorities

Forms can be found on our website at glenview.il.us. Send nominations and a detailed letter outlining the nominee's qualifications by 3 p.m. March 1 to:

Sandie Elliott
Glenview Police Department
2500 E. Lake Avenue
Glenview, IL 60026

The Glenview Civic Awards dinner will be held Friday, April 8, at the Valley Lo Club, 2200 Tanglewood Drive. A reception from 6 to 7 p.m. will be followed by dinner and the awards ceremony. Cost is \$50 per person.

The Civic Awards is sponsored by the Glenview Chamber of Commerce and these Glenview service clubs: American Legion Post 166, Glenview Women of Today, Kiwanis Club of Glenview/Northbrook, Lions, Navy League-Glenview Council, Optimist, Rotary-Luncheon and Rotary-Sunrise.



Voting information

Early voting

Glenview Village Hall 2500 East Lake Avenue, is serving as an early election polling place for the March 15 Presidential Primary Election. Early voting will take place from 9 a.m. to 5 p.m. Mondays through Saturdays from February 29 to March 12.

Early voting is conducted on touch screens that store every ballot style in Cook County, permitting any voter in suburban Cook County to vote at any location. You need only to fill out an application at the Early Voting site.

Register to vote

You can register to vote:

- Online – If you have an Illinois driver's license or state ID, register online through the Illinois State Board of Elections website at ova.elections.il.gov/.
- By mail – Download a mail-in voter registration card from this online site: cookcountyclerk.com/elections/DocumentLibrary/Voter%20Registration%20Application%20-%20English.pdf
- In person – Visit a certified registrar at the Village of Glenview, 2500 East Lake Avenue; Northfield Township, 2550 Waukegan Road; one of the Cook County Clerk's six locations, including the Skokie Courthouse, 5600 W. Old Orchard Road; or an Illinois Secretary of State drivers license facility when you obtain or renew your license.

To be eligible to register to vote, one must be a U.S. citizen, 18 years or older on the next election day and reside in the jurisdiction for 30 days prior to an election.

Water meter replacements on track

About half of the residential and commercial water meters in Glenview have been replaced to date with new meters and automated technology.

When the replacement program is completed this summer, all 16,000 meters in Glenview will have been changed out to allow for an automated meter reading process to provide better customer service, greater data accuracy and reduced operational costs.

A transmitter, usually on the outside of the home, automatically transmits readings wirelessly. This way, the Village can

reduce water system costs by preventing manual device recording errors and eliminating time-consuming manual meter reading.

Each Glenview water customer will receive a notification to set up an appointment to receive a new water meter. The notice contains instructions to schedule the appointment either by calling the provided phone number or going online to the stated website. Because nearly all water meters are located inside – usually in a basement, crawl space or utility closet – an appointment is mandatory.

Installers will arrive in a vehicle marked with a Siemens decal, wear a uniform with a Siemens logo and have a Village contractor ID card with his or her picture. The installer will not ask for any personal information and will not request any payment.

More information is available on the Village's website at glenview.il.us/Pages/watermeterreplacement.aspx.

Contact Siemens at (866) 623-0784 to schedule an appointment or Village of Glenview Water Utility Billing at (847) 724-3112 with any concerns.

Village Board in brief

The Village Board of Trustees met January 5 and 19. Here is a summary of actions taken:

◆ Approved a change of owner for a Class A liquor license for Sureshi-D Inc., doing business as India House, formerly Tumeric, at 2300 Lehigh Avenue, which allows for the sale of alcoholic beverages for consumption on the premises where food is served.

◆ Heard an update on the municipal electric aggregation program, through which the Lakeshore Power Alliance – comprised of the villages of Glenview, Wilmette, Kenilworth and Northfield – contracts with an electricity supplier. With savings no longer expected below the ComEd rate, staff is recommending discontinuing the program and returning customers to ComEd when the contract expires in May 2016.

◆ Approved a commercial zoning variation for ITW, 155 Harlem Avenue, to allow for 31 ground signs instead of two ground signs.

◆ Certified an Illinois Department of Transportation form authorizing appropriation of Surface Transportation Program (STP) funds for The Glen Main Stem Roads Resurfacing project.

This required form will allow the State of Illinois to appropriate \$2.076 million in federal funds for the project.

◆ Appointed Anne Junia to fill a vacancy on the Zoning Board of Appeals.

◆ Discussed a policy for public use of the Village Hall's Burnham Board Room and Rugen Community Room (the western third of the Burnham Board Room).

◆ Authorized the Northern Illinois Municipal Electric Collaborative to conduct bid auctions for electricity supply for the Village's pumping stations, parking decks, train stations and street lights beginning in February.

◆ Authorized an agreement with the Suburban Tree Consortium for the purchase of trees for the Village's 2016 tree planting program for \$224,000.

◆ Waived the competitive bid process and purchased five replacement police vehicles from Bredemann Ford of Glenview for \$146,404, and authorized a contract extension with MPC Communications and Lighting of Northbrook for outfitting the vehicles for \$45,836.

◆ Awarded a contract to Lyons Electric Company of La Grange to replace the HVAC and generator in the Public Works Service Center for \$202,230, as part of the renovation project.

◆ Agreed to purchase and outfit Public Works Department replacement vehicles for a total \$689,815, including four dump trucks from Rush Truck Center of Chicago; components and outfitting services from Monroe Truck of Monroe, Wis.; a pickup truck from Currie Motors of Frankfort, Ill.; and a 1-ton mini-dump truck chassis from Bredemann Ford of Glenview.

◆ Established the 2016 Consolidated Contractual Services Agreement with Baxter & Woodman for up to \$2,567,626 for engineering design, public and private inspection, plan review and maintenance management services.

For more, go online to: glenview.il.us and click on Government/Board of Trustees/Meeting Reports.

Snow shoveling: The do's and don'ts



DON'T shovel snow into the street. Shoveling snow from a driveway into a street that has been previously cleared creates a safety hazard. Snow blown or shoveled back onto a cleared roadway can refreeze and get compacted by vehicular traffic, which may result in ice buildup on the pavement.

Also, shoveling snow from your driveway onto a street that has not been plowed will result in the snow being pushed back into your or your neighbor's driveway.

DO help out the Village and make sure fire hydrants on parkways next to or near your property are free of snow. Clear fallen snow off the hydrants and any snow that may be blown or thrown there after shoveling.

DO clear sidewalks on your property. The Municipal Code makes it the property owner's responsibility for clearing sidewalks so they are passable by pedestrians.

Proper snow shoveling can be good exercise, but it can also be dangerous for those who take on more than they can handle.

Keep yourself safe from injury by taking these precautions from the National Safety Council:

- **DON'T** shovel after eating or while smoking.
- Shovel only fresh snow. Push the snow as you shovel.
- **DON'T** pick up too much snow at once.
- Lift with your legs bent, not your back. Keep your back straight.
- **DON'T** work to the point of exhaustion.

Here are snow blower safety tips from the American Society for Surgery of the Hand and the American Academy of Orthopedic Surgeons:

- If the blower jams, turn it off.
- Keep your hands away from moving parts.
- **DON'T** drink alcohol and use the snow blower.
- Be aware of the carbon monoxide risk of running a snow blower in an enclosed space.
- Refuel your snow blower when it is off, never when it is running.



Talk to us

Resolution Center (847) 724-1700
General information, work order and map requests, business license payments, trash/recycling carts, voter registration, pet licenses
Water billing (847) 724-3112

Village Manager (847) 904-4370
Todd Hileman
thileman@glenview.il.us
Freedom of Information Act requests, senior services, block party/special event permits, GVTV, human resources

Emergency
Police, fire, ambulance 911

Police non-emergency (847) 729-5000
Commuter parking/permits

Fire non-emergency (847) 724-2141

Community Development Department
Capital Projects and Engineering Divisions (847) 904-4400
Engineering, road construction
Inspectional Services Division (847) 904-4330
Building permits, property maintenance complaints, private tree inspections
permits@glenview.il.us
Inspection requests (847) 904-4320
Planning Division (847) 904-4340
Planning, new development, zoning

Public Works Department (847) 657-3030
Snow plowing, water/sewer, street signs and maintenance, public tree concerns, natural resources

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February public meetings

Village Board of Trustees	7:30 p.m. February 2, 16
Jim Patterson, President	
Plan Commission	7 p.m. February 9
Steve Bucklin, Chair	
Appearance Commission	7 p.m. February 10, 24
Mark Demsky, Chair	
Natural Resources Commission	7 p.m. March 21
Henrietta Saunders, Chair	
Zoning Board of Appeals	7 p.m. February 1, 15
Ron Greco, Chair	

All meetings are held at Village Hall, 2500 East Lake Avenue, unless otherwise noted. Check meeting status at (847) 904-4370.

This month on **GVTV**



GVTV airs on channel 17 or 6, depending on your neighborhood, or AT&T Universe channel 99 PEG, and carries Village Board and Plan Commission meetings live. Unless otherwise noted, coverage of these events will be aired after the event date.

- “Cardiovascular Wellness” presented by NorthShore University HealthSystem – 1 p.m. February 10 – Glenview Senior Center
- Glenview Art League’s Youth Art Fair – 1:30 p.m. February 20 – Attea Middle School
- “Protecting the Elderly from Abuse” – 10:30 a.m. February 23 – North Shore Senior Center

Programming is subject to change without notice. Check the GVTV schedule online at glenview.il.us/government/Pages/GVTV.aspx