



# The Village of Glenview Report

[glenview.il.us](http://glenview.il.us)

February 2018

## Cold weather brings risk to water pipes

The freeze and thaw cycles of the typical winter can cause water mains to break. But when frigid temperatures come and go – like this winter – the freezing and thawing that makes the ground move is more severe, triggering more breaks.

A water main is an underground pipe that delivers water to a customer's service pipe. These main line pipes are usually between 8 inches and 16 inches in diameter. The main typically runs under the street, in the parkway, and occasionally in backyards in some neighborhoods, usually at least 4 feet deep.

If a hole or crack develops in a pipe, the water will typically find its way to the surface. Because the water main is under pressure, water will continue to flow until repairs are made. A water main break is usually identified by water running, often in the curb line, parking lot or parkway, from an unknown source.

To repair a water main break, the water needs to be slowed down or controlled. While the Village endeavors to get notices out to nearby residents as quickly as possible, they may have little time to prepare in the case of an emergency.

The leak is isolated by operating nearby valves. This allows large parts of neighborhoods to be unaffected while the impacted area's water flow is slowed down or throttled to make the repair.

After the location of the leak and failed pipe is identified, Public Works



Public works crews repair a water main break by first excavating to expose the damaged pipe.

### What do I do if frozen pipes burst?

It's best to try to avoid the problem of frozen pipes bursting in the first place, by following the tips listed on the Village website at: [glenview.il.us/Pages/Prevent\\_frozen\\_pipes.aspx](http://glenview.il.us/Pages/Prevent_frozen_pipes.aspx). But sometimes service pipes leading from the water main to and within a home can break during extreme weather. Water lines tend to expand and contract, which weakens them. It's important to know how to limit the damage that can occur from flooding caused by a water pipe leak or failed fitting.

- In a single-family home or duplex, turn off the water at the shut-off valve. The valve is located near the water meter, typically by the hot water tank or furnace room. Commonly, the shut-off valve has a red handle. In the event of flooding, if you're not sure which valve turns off the water, it is best to turn off every valve.

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### BUILDING PERMIT DISCOUNT

Get a 25-percent discount on building permit fees for single-family home improvements through March 31.



## Recycling 101: Can I recycle...?



Here are some answers to specific questions about which items can be recycled in the curbside program and which should be discarded as trash.

### Can these items be recycled?

- Coffee, soda or plastic foam cups? These cups are lined with a thin coating of plastic that can't be easily separated during the recycling process, so no.
- Red plastic Solo cups? Solo cups are made with a type of plastic called polystyrene, also known as PS or by the recycling number 6, and cannot be recycled. That goes for plastic utensils and plates as well.
- Screw-on metal lids, such as those on pasta bottles? Metal lids are recyclable curbside, either on the container or off.
- Frozen food boxes? No. Food boxes that contain a wax liner are not recyclable curbside.
- Styrofoam trays used to purchase meat? Styrofoam cups? Foamed polystyrene products, marked with the recycling number 6, cannot be recycled in the curbside program.
- Straws? No.
- Pizza boxes? Only if the cardboard is clean, meaning no grease or cheese stuck to it.
- Store receipts? Thermal paper, the slightly shiny paper often used, contains chemicals that allow printing to happen through heat transfer, rather than with ink, which makes it undesirable.
- Plastic screw-on lids, such as those from juice cartons and beverage bottles? Only if they are left on the empty container. They become a problem when they are loose.

### What about plastic bags?

Do not set out items for recycling in plastic bags. They are too lightweight and can blow away as well as clog sorting machinery. They can be recycled at most grocery stores. Also unacceptable at curbside are frozen food bags, plastic that wraps bulk items, sandwich bags and freezer bags.

### Do these add-ons have to be removed?

- Staples from paper? No.
- Cellophane address coverings from envelopes? No.
- Cellophane coverings on cardboard boxes? No.

### What about paper products?

Disposable dinnerware and paper napkins are unacceptable due to food contamination. Bath tissue, paper towels and photos are not accepted.

For detailed guidance on recycling, go online to: [swancc.org/recycling](http://swancc.org/recycling)

Here are the February notifications of major speed radar “hot spots” and stop sign/traffic light enforcement. At these locations, chosen in part based on resident requests for selective enforcement, Glenview police officers this month will monitor the areas for recurring traffic violations on an as-available basis. The goal is to promote safe driving in Glenview. Selective enforcement request forms can be found on our website at [glenview.il.us](http://glenview.il.us) in the “How do I?” drop-down box.

### Radar 'hot spots'

Glenview Road from Waukegan Road to Wagner Road • Chester Drive from Landwehr Road to Miller Drive • Crestwood Drive from Landwehr Road to Pflugsten Road • Chestnut Avenue at Enterprise Drive • Saratoga Lane • 1500 block Monterey Drive

### Stop sign enforcement

Bluestem Lane/Thistle Road • Maple Street/Lilac Avenue • Pflugsten Road/Springdale Avenue

## This month in history



### 105 years ago – February 11, 1913

The office of Village Collector was created, to be appointed by the Village President, to collect all moneys due the Village. (The Village Manager began acting as ex officio Village Collector in 1931.)

### 90 years ago – February 14, 1928

The opening of fire hydrants was prohibited for other than public purposes without the permission of the Superintendent of Water, punishable by a fine of between \$50 and \$200.

### 50 years ago – February 5, 1968

Parking was prohibited on the parkway portion of any curbed public street, other than in a driveway, and violators were subjected to a fine of between \$2 and \$50.

### 40 years ago – February 20, 1978

Early warning fire detection systems were required in new residences and other buildings occupied publicly or privately and in areas of existing buildings that are altered, remodeled or added to.



## Water mains *from page 1*

employees will contact other utilities to request all utility lines be marked in the excavation zone to avoid accidental damage during a repair.

Once the failed pipe is exposed by excavation, the crew may apply a repair clamp or replace a portion of the pipe depending on the type of failure. Average repairs may take four to eight hours; some repairs, however, may take significantly longer.

After a main break repair is complete and all valves are fully open, the crew will flush hydrants in the area to remove air and disturbed sediment from the water system. All customers are advised to turn on their cold water faucets for a few minutes to remove air and disturbed sediment that may be trapped in the service lines, flushing until the water is clean and clear.

If you see running or pooling water and can't identify the source, call the Public Works Department at (847) 657-3030 from 8 a.m. to 5 p.m. weekdays or the non-emergency Police Department number at (847) 729-5000 at night and on weekends.

## Burst pipes *from page 1*

- In an apartment or condominium complex, call the management company or association. Most have an emergency response protocol and can quickly contact the appropriate responder. Keep the management or association contact number handy in the case of emergency. This is especially important in high-rise buildings where water leakage can travel to multiple floors.
- If you can't find the shut-off valve or reach any of the resources mentioned above, call the Fire Department at 911. Firefighters know how to locate the water shut-off valve in a home, condominium or apartment.

Don't wait until you have a home emergency to locate the water shut-off valve. Every home is required to have one.

The Fire Department recommends homeowners exercise the shut-off valve at least once a year to make sure it still works. If contemplating remodeling in the area of a shut-off valve, make sure the valve remains accessible.



# From the Village President

Since the Winter Olympics began in 1924, a total of 18,961 men and women from 119 countries have participated in the 22 games.

I'm proud to say that Glenview natives Lana Gehring and Brian Hansen are among them. That Glenview is the hometown of two such gifted athletes – and that each have won Olympic medals – is a big deal.

The 17 days of the 29th Winter Olympiad is set to take place from February 9 to 25 in PyeongChang, South Korea. More than 2,800 athletes from more than 85 nations are expected to participate in 15 sport disciplines.

And once again, Lana and Brian have earned spots on Team USA.

Lana, 27, is making her second Olympic appearance competing in short-track speedskating, having won a bronze medal with the 3,000-meter women's relay team in 2010. She missed out on the 2014 Olympic team.

This will be the third Olympics for Brian, a long-track speedskater. Also 27, he won a silver medal in the team pursuit event at the 2010 games in Vancouver. He finished in seventh and ninth place in 2014 in Sochi.

Both are 2009 Glenbrook South High School graduates. They've been cheered on over the years by their Glenview neighbors and friends not only during past Olympic games, but also through world championship and world cup competitions that have taken them all over the world.

We'll be rooting for them again when Brian competes in the men's 1,500-meter and mass start race – an event making its Olympic debut – and Lana in the women's 1,500 meter.

They'll be representing the United States as they again compete on the world stage. But we can proudly add that they also represent Glenview's best.

I know I am joined by everyone in Glenview in wishing Lana and Brian – and the entire U.S. Olympic team – the very best.



Gehring



Hansen

Photo credits: US Speedskating/Alienfrogg

# Utility companies warn against scam artists

Local utility companies have been warning customers to be on the alert for scam artists claiming to be a utility representative seeking payment.

While consumers are getting more savvy about calls claiming to be from the IRS or offering a free cruise, this threat comes in the form of utility companies that provide basic services, like gas and electricity.

Scammers have even duplicated the up front Interactive Voice Response system of some utilities, so when customers call the number provided by the scammer, it sounds like a legitimate business. Some of these scammers also use caller ID "spoofing" to replicate a utility's phone number.

A customer typically receives an unsolicited phone call from an individual who falsely claims to be a utility representative. The scammer warns that the customer's service will be shut off if the customer fails to make a payment – usually within a short time frame through a prepaid debit card.

They instruct the individual to wire funds or buy a prepaid credit card and call them back with the personal identification number (PIN). Variations of the scam include stories that the customer's billing cycle has changed and payment is needed immediately, or that the account is past due and immediate payment is required to avoid disconnection of service or that the customer's previous payments were not accepted or processed.

If customers are ever unsure about the status of their accounts, they should contact their providers directly for verification, using contact information from the bill.

Anyone who believes they have been a target of a phone scam is urged to contact the Illinois Attorney General's office at (800) 386-5438 or visit the Illinois Attorney General's web site at [illinoisattorneygeneral.gov](http://illinoisattorneygeneral.gov) and click on the link "Protecting Consumers."



## How to protect yourself

Customers can avoid being scammed by taking a few precautions:

- Never provide Social Security or personal information to anyone initiating contact with you claiming to be a utility representative or requesting you to send money to another person or entity.
- Always ask to see a company photo ID before allowing any utility worker into your home or business.
- Be skeptical of individuals wearing clothing with old or defaced company logos. If you have any doubts, ask to see a company photo ID. Typically a representative would arrive in a company-marked vehicle.
- Never make payment for services to anyone coming to the door.
- Utility representatives will never ask or require a customer with a past due balance to purchase a prepaid debit card to avoid disconnection.
- Customers with a past due balance will receive multiple shut-off notifications – never a single notification one hour before disconnection.

## Living with coyotes

Coyotes are part of the natural wildlife that surrounds our community. Generally, coyotes are non-aggressive and spend most of their time in the forest preserves. But winter weather may make coyotes more visible as they forage for food. Here are some tips:

- Coyotes will search out small animals for food, so pet owners should be vigilant about watching their small pets when outside. Always keep pets on a leash, especially in or around wooded areas. Keep cats indoors.
- Coyotes eat a variety of foods, including plants and small animals, and generally cause few problems in the community. Do not feed your pet outside or leave pet food outside. Make sure garbage can lids are sealed tight. Never feed a coyote.
- Children should be cautioned that coyotes are not dogs, and they should not chase or try to pet them.

For more information about coyotes in the area, go online to [urbancoyotereseearch.com](http://urbancoyotereseearch.com)





# Sharing the road takes thinking ahead

Anyone who drives can recall hearing the sirens and seeing the flashing lights of an approaching emergency vehicle. There's typically just a moment for the driver to decide the appropriate response.

Emergency personnel understand the sudden surge or surprise motorists normally experience at the sight and sound of a fire truck, ambulance or police car quickly approaching.

That's why it's important to think ahead. Train yourself to instinctively pull to the right when encountering activated emergency vehicles.

When being approached by an emergency vehicle using lights and sirens, Illinois law requires motorists to immediately pull to the right side of the road and allow the emergency vehicle to pass. In some cases a complete stop may be necessary to allow the emergency vehicle to pass. If stopped at an intersection with two-way traffic, the driver should remain stopped until the emergency



vehicle passes through the intersection.

Do not pull onto the center median, as that is commonly the path an emergency vehicle needs to take. Also, keep an eye out for more than one emergency vehicle, as many types of emergency calls require more than one vehicle to respond.

Caution must also be taken when it comes to school buses. A driver must stop before meeting or overtaking (passing) a school bus that is stopped and loading or unloading passengers. This includes any two-lane roadway and any roadway, highway, private road or park-

ing lot located on school property.

A violation of this law can result in suspension of a driver's license and a minimum \$150 fine. But even more serious, it could endanger the life of a child.

The only time a vehicle is not required to stop for a school bus is when both vehicles are on a four-lane roadway and the bus is stopped in the opposite direction from which a driver is traveling.

When approaching a stationary (non-moving) emergency or maintenance vehicle, Illinois law requires motorists to yield, change to a lane away from the emergency workers when possible and proceed with caution.

Motorists encountering a funeral process must yield the right of way to all vehicles in the procession. Motorists should not drive between vehicles in an organized funeral procession, except when required to do so by a law enforcement officer.



## Resident Open House

New to Glenview? A longtime resident? Come to our annual Resident Open House:

**9 to 11:30 a.m. Saturday, February 17**  
**Park Center lobby, 2400 Chestnut Avenue**

Enjoy refreshments, get free blood pressure checks, make crafts and visit with police officers, firefighters, telecommunicators and representatives of the Village of Glenview, Glenview Park District, Glenview Public Library, Glenview Chamber of Commerce, Northfield Township, and NorthShore University HealthSystem Medical Group-Glenbrook Medical West. This free event is sponsored by the Village of Glenview and coordinated by the Glenview Communicators Group. Special thanks to Catered by Design for providing refreshments.



**Hug  
the  
Bear**

## 51st annual Glenview Civic Awards

Recognize and pay tribute to citizens and public employees in Glenview who have made a difference.

Nominations are accepted in these categories:

- **Citizen of the Year**  
Must live or work in Glenview
- **Youth of the Year**  
Must be a Glenview resident in high school
- **Public Safety Award**  
Must be a Village police officer, firefighter/paramedic or dispatcher
- **Public Service Award**  
Must have given direct support to public authorities

Forms can be found on the Village website at [glenview.il.us](http://glenview.il.us). Send nominations and a detailed letter outlining the nominee's qualifications by 3 p.m. March 12 to:

Sandie Elliott  
Glenview Police Department  
2500 E. Lake Avenue  
Glenview, IL 60026  
or by email to  
[selliott@glenview.il.us](mailto:selliott@glenview.il.us)

The 2017 Glenview Civic Awards dinner will be held Friday, April 20, at the Delta Hotels by Marriott Chicago North Shore Suites, 1400 Milwaukee Avenue. A reception from 6 to 7 p.m. will be followed by dinner and the awards ceremony. Cost is \$50 per person.

The Civic Awards is sponsored by the Glenview Chamber of Commerce and these Glenview service clubs: American Legion Post 166, Glenview Women's Club, Kiwanis Club of Glenview/Northbrook, Lions, Navy League-Glenview Council, Optimist, Rotary-Luncheon and Rotary-Sunrise.

"Hug the Bear" dates back to the bear fountain donated by Edwin Jackman in 1917 that now stands at the entrance to Jackman Park at Prairie Street and Lehigh Avenue. It means in an analogical sense to "hug" and care for the community and others.

## Senior services

### Housing Assistance forms due

Completed applications for the 2018 Village Senior Housing Assistance Program will be accepted until 5 p.m. Friday, February 9. Get details online at [glenview.il.us/Pages/SeniorServices.aspx](http://glenview.il.us/Pages/SeniorServices.aspx) or call Senior Services Coordinator Kim Hand at (847) 904-4366.

### Property tax exemptions available

The Senior Citizen Exemption provides tax relief reducing the equalized assessed valuation of an eligible residence. This savings is in the form of a deduction on the second-installment real estate tax bill. Seniors receiving this exemption automatically qualify for the Homeowners Exemption and do not have to apply for it separately.



Seniors can save, on average, up to \$300 a year in property taxes, and up to \$750 when combined with the Homeowner Exemption. For the 2017 tax year, the applicant must have owned and occupied the property as of January 1, 2017 and must have been born prior to or in the year 1952.

Those currently receiving the Senior Citizen Exemption will automatically receive an application form for the Senior Citizen Freeze Exemption. Qualified seniors can apply for a freeze of the equalized assessed value of their properties for the year preceding the year in which they first apply and qualify for this exemption. For example, a senior who qualifies and applies for this exemption in taxable year 2016 will have the EAV of the property frozen at the 2015 EAV.

The Senior Citizen Freeze exemption is available to homeowners born prior to or in the year 1952, with household income under \$65,000 for tax year 2016, who owned and occupied the home on January 1, 2016 and January 1, 2017, and was responsible for the 2016 and 2017 taxes.

In order to qualify for any exemption, the property must have been used as the primary place of residence.

The application deadline is February 7, and state law requires annual renewal in order to continue to receive exemption savings.

For more information, go online to [cookcountyassessor.com](http://cookcountyassessor.com).



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# Village Board in brief

The Village Board of Trustees met January 2 and 16. Here is a summary of actions taken:

◆ Approved an ordinance granting a rezoning to P-1 Public Lands District from R-1 Residential District and an official map amendment to incorporate the proposed zoning change to the property at 4111 Kennicott Lane, owned by the Glenview Park District adjacent to The Grove.

◆ Adopted the Village of Glenview Harassment, Discrimination and Anti-Retaliation policy as required by Illinois Public Act 100-0554.

◆ Amended the master agreement with Glenview State Bank confirming and extending its pricing for checking and savings account services through December 31, 2019.

◆ Authorized a one-year contract extension with InterDev LLC of Atlanta, Ga., for information technology services for \$562,481.16, including \$7,904.40 for software licensing, shared through the consortium formed with Buffalo Grove, Kenilworth, Lake Bluff and Lincolnshire.

◆ Authorized execution of a one-year contract extension with Schroeder & Schroeder of Skokie for concrete flat work repair services for up to \$517,889.

◆ Authorized a one-year contract

extension with American Underground Inc. of Wheeling for up to \$218,997 to inspect sanitary and storm sewers with closed-circuit television to determine needed repairs.

◆ Waived the competitive bidding process and awarded a 21-month agreement with Chicago Communications of Elmhurst to maintain eight phone positions in the Glenview Public Safety Dispatch north and south centers for \$60,595.50.

◆ Waived the administrative rules and amended on first reading the Glenview Municipal Code to provide for 16 Class G liquor licenses, which allows the retail sale of packaged alcoholic liquor in a store, establishment or facility where the primary and principal business is the sale at retail of other services, goods, wares and merchandise and in which the retail sale of alcoholic liquor is secondary and incidental, an increase of two licenses; and authorized execution of a Class G liquor license for Joong Boo Market, 670 Milwaukee Avenue.

◆ Amended the Vehicles and Traffic Municipal Code to establish no parking restrictions from 8 to 10 a.m. weekdays on Nottingham Avenue from the south

curb of Colfax Avenue to the south end of the street.

◆ Authorized a lease amendment with the Commuter Rail Division of the Regional Transportation Authority (Metra) for an additional 25-year lease of land on which exists a multi-use path between the downtown Metra station and East Lake Avenue.

◆ Authorized purchase of four police vehicles from Currie Motors of Frankfort for a total \$127,018 as replacement units.

*For more, go online to: [glenview.il.us](http://glenview.il.us) and click on Government/Board of Trustees/Meeting Reports.*

## Correction

The percentage increase in the fixed water charge for a 3/4-inch "S" meter was incorrectly stated in the January Village of Glenview Report. It increased 24 percent for 2018. Also, the increase in the water consumption rate should have been stated as 5.1 percent. We regret the errors.

## Home heating a fire concern in winter months



Half of home heating fires are reported during the winter months of December, January and February.

The National Fire Protection Association offers the following tips to help you get through the winter freeze:

freeze:

- Keep anything that can burn at least three feet away from heating equipment, like a furnace, fireplace, wood stove or portable space heater.
- Have a three-foot "kid-free zone" around open fires and space heaters.
- Never use your oven to heat your home.
- Make sure the fireplace has a sturdy screen to stop sparks from flying into the room. Ashes should be cool before



putting them in a metal container. Keep the container a safe distance away from your home.

- Have a qualified professional install stationary space heating equipment, water heaters or central heating equipment according to local codes and the manufacturer's instructions.
- Have heating equipment and chimneys cleaned and inspected each year by a qualified professional.
- Remember to turn off portable heaters when leaving the room or going to bed.
- Test smoke alarms monthly.

If you have any questions, call the Glenview Fire Department at (847) 724-2141. Be warm and safe for the rest of the winter.



# Talk to us

**Resolution Center** (847) 724-1700  
General information, work order and map requests, business license payments, trash/recycling carts, voter registration, pet licenses  
Water billing (847) 724-3112

**Village Manager** (847) 904-4370  
Matt Formica  
mformica@glenview.il.us  
Freedom of Information Act requests, senior services, block party/special event permits, GVTV, human resources

**Emergency**  
Police, fire, ambulance 911

**Police non-emergency** (847) 729-5000  
Commuter parking/permits

**Fire non-emergency** (847) 724-2141

**Community Development Department**  
**Capital Projects and Engineering Division** (847) 904-4340  
Engineering, road construction  
**Inspectional Services Division** (847) 904-4340  
Building permits, property maintenance complaints, private tree inspections  
permits@glenview.il.us  
Inspection requests (847) 904-4320  
**Planning Division** (847) 904-4340  
Planning, new development, zoning

**Public Works Department** (847) 657-3030  
Snow plowing, water/sewer, street signs and maintenance, public tree concerns, natural resources

**Newsletter Editor**  
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## February public meetings

Village Board of Trustees	7:30 p.m. February 6, 20
Jim Patterson, President	
Plan Commission	7 p.m. February 13, 27
Steve Bucklin, Chair	
Appearance Commission	7 p.m. February 14, 28
Mark Demsky, Chair	
Natural Resources Commission	7 p.m. March 19
Henrietta Saunders, Chair	
Zoning Board of Appeals	7 p.m. February 5, 19
Ron Greco, Chair	

All meetings are held at Village Hall, 2500 East Lake Avenue, unless otherwise noted. Check meeting status at (847) 904-4370.

## This month on

GVTV airs on channel 17 or 6, depending on your neighborhood, or AT&T Universe channel 99 PEG, and carries Village Board and Plan Commission meetings live. Unless noted, coverage of these events will be aired after the event date.

- President's Day event – 10 a.m. February 14 – Glenview Senior Center/East Wing
- "Off the Shelf: Mike Lauesen" – 2 p.m. February 15 – GVTV chats with a local author in this ongoing original series
- Certified Angus Beef, as explained by Dan Humphrey of Sunset Food – 10:30 a.m. February 20 – North Shore Senior Center

Programming is subject to change without notice. Check the GVTV schedule at [www.glenview.il.us/government/Pages/GVTV.aspx](http://www.glenview.il.us/government/Pages/GVTV.aspx)

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