

## **2021 Village Management Team Goals**

### **Financial Policies and Practices**

- Develop a COVID-19 Financial Response Plan
- Continue to develop the multi-year financial forecasting program including the analysis of funds beyond Corporate including Water, Commuter, and the Internal Service funds.
- Discuss and present Board options for Aqua wholesale revenue
- Refine the purchase order process
- Plan for the early closure of the Waukegan/Golf TIF
- Financial Policy review

### **Communications**

- Extend Citizens Police Academy as a 2021 virtual class
- Develop and implement the recommendations of the new community communications plan to increase community engagement and outreach
- Communicate outcomes regarding the US 2020 Census
- Locally address the national view of the state of policing

### **Operations**

- Implement recommendations from the Fire Department response approach study
- Implement recommendations from the Police Department operations consulting study
- Implement recommendations from the Dispatch Services strategic plan.
- Evaluate restarting Village's Wellness Program
- Finalize format for Key Performance Indicator Report and establish routine distribution
- Develop a Diversity and Inclusion Strategy
- Evaluate the Downtown and The Glen commuter parking program
- Fire Department completion of the community risk assessment
- Continue to evaluate the redevelopment Fire Station #8
- Release request for proposal for a refresh of the Village public website and conduct the project
- Finalize the review of public spaces within the Village Hall (lobbies, entrances, etc.) to determine potential modifications to enhance customer interactions and accommodate COVID recommendations

### **Organizational Development**

- Continue to actively communicate the Village Trust-Think-Serve pillars
- Conduct Village-wide succession planning efforts
- Continue to solicit ideas and identify ways that the Village can improve in various areas by maintaining an open dialogue with the Supervisors
- Develop a formal employee training program/academy

### **Economic Development**

- Conduct a feasibility analysis study to determine if on/off-ramps from Milwaukee Avenue to I-294 can be added

- Continue to support the Village's economic development efforts by implementing recommendations to be included in an economic development strategic plan
- Update the Downtown Development District zoning in accordance with the recommendations to be included in the updated Downtown Revitalization Plan
- Manage ongoing development projects such as Hart site, Signode property, Pearson Education Campus, Pfingsten/West Lake office building, former Harley Davidson, and the Glen Town Center
- Manage the redevelopment of 1850 Glenview Road, the former Bess Hardware site, consistent with the 2006 Downtown Revitalization Plan
- Review and adopt modifications to the development review process including the combination of several Commission processes for efficiencies
- Review and adopt design guidelines related to the prescribing the Village's lighting, landscaping, signage and architectural aesthetics and any associated administrative approval procedures
- Review and construct the Village's gateway and the Downtown's wayfinding signage.
- Complete a study to locate and document kit homes located within the Village and review opportunities for property owners to utilize historic designations of these residences

### **Intergovernmental Relations**

- Continue to monitor the removal of the A-20 staging area from the Environmental Assessment associated with the Amtrak Hiawatha service expansion, which would significantly impact many Glenview neighborhoods, schools and businesses. *Multi-year Initiative*
- Submit a request to Amtrak to move of the Hiawatha train stop from the Downtown station to The Glen of North Glenview station; facilitate meetings with affected stakeholders including Metra to review the request. *Multi-Year Initiative*
- Coordinate efforts to support and track IML's, NWMC's, and the Village's legislative initiatives throughout the year. *Ongoing*
- Continue and expand Municipal Partnering Initiative (MPI) projects / participation (e.g. coordinated CIP projects) in order to achieve cost containment by leveraging economies of scale
- Implement station alerting in the Police and Fire Stations
- Review the Glenbrook Fire Protection District agreement to ensure the Village is being properly compensated for services to the District
- Monitor and mitigate noise impacts from O'Hare International Airport, with a focus on the Interim Fly Quiet program. *Ongoing*
- Monitor and mitigate impacts of the proposed Chicago Executive Airport (CEA) expansion. *Ongoing*
- Monitor and mitigate the impacts of environmental contamination and potential odor from a new composting facility proposed on the former Sexton Landfill called Patriot Acres. *Multi-year Initiative*
- Monitor the State budget process to ensure high-priority IDOT intersections get programmed and constructed; Intersection Design Studies (IDS) are needed for Lake/Waukegan and Shermer/Willow

**Information Technology**

- Implement the launch of the new Village website
- Implement software for multi-factor authentication
- Implement new permit and work order tracking system
- Evaluate the use of electronic signatures
- Implement body-worn cameras for Police
- Implement new administration adjudication software for Police
- Implement Fire Crew Sense (time reporting) and Crew Force (in vehicle CAD data) software
- Implement ImageTrend Patient Care Reporting for Fire
- Implement Automatic Voice Dispatching
- Continue Office 365 migration
- Implement recommendations from the Village hybrid cloud assessment
- Finalize the transfer of data communication network to the Northfield Township Technology Consortium
- Conduct the Munis 2019.1 upgrade and calibrate the utility billing address with GIS
- Conduct the Kronos upgrade
- Finalize recommendation for live website chat feature
- Develop strategy and timeline for replacement of the aging VoIP telephone system

**Capital Improvement Program**

- Continue advocating for a long-term solution for the Tall Trees neighborhood flooding with the use of Army Corps of Engineers (ACE) and the Metropolitan Water Reclamation District (MWRD) funding
- Update drainage complaint process that establishes criteria for Village involvement in localized drainage improvements
- Update the Village Stormwater Management Plan and continue implementation of the accelerated stormwater improvements as approved by the Village Board
- Continue the implementation of the 2017 Comprehensive Plan recommendations
- Evaluate and implement traffic improvements at the intersection of Patriot Boulevard and the access road accessing Costco and Home Depot.
- Continue studying and coordinating with District 225 to identify traffic roadway and intersection improvements in the area of East Lake Avenue/West Lake Avenue/Pfingsten Road
- After updating the potable (drinking) water model, the Village will update the Water Strategic Plan for use in prioritizing water main replacement projects prior to development of the 2021-2025 Capital Improvement Program (CIP)
- Utilize The Glen Town Center (GTC) parking garage structural analysis and report to program any required repairs prior to the end of The Glen TIF (STAF)
- Evaluate Intelligent Traffic Management Control System