



# RESIDENT HANDBOOK 2022



**Village of Glenview**  
**2500 East Lake Avenue**  
**Glenview, IL 60026**  
**(847) 724-1700**  
**[glenview.il.us](http://glenview.il.us)**



# The Village of Glenview

## **Resident Information Table of Contents**

Letter from the Village President	4
About Glenview	5
Village officials, Boards and Commissions	6
Village services and information	8
Village departments	27
Village maps	29
Local resources	36
Federal, state and local elected officials	38



The Village of  
**Glenview**

Office of the President  
2500 East Lake Avenue  
Glenview, IL 60026



Whether you're a long-time resident or a newcomer, I'd like to thank you – on behalf of the Village Board of Trustees and staff – for being a part of the Glenview community. We are very proud of Glenview; we believe that it is one of the finest residential communities on Chicago's North Shore.

This booklet is designed to help you navigate “all things Glenview” – from how to get your garbage picked up to finding out who represents you.

We hope you find this resource helpful, and please always feel free to call the Village Manager's Office at (847) 904-4370 with any questions you might have.

Sincerely,

A handwritten signature in cursive script that reads "Mike Jenny".

Mike Jenny  
Village President

# About Glenview



The Village of Glenview had 350 residents when it was incorporated in 1899. Today, the population is almost 47,000. Located in Cook County, the Village's fine amenities and services, excellent schools, 34 parks and playgrounds covering more than 290 acres, numerous options for shopping and dining and proximity to local expressways and commuter trains have made it one of Chicago's premier suburbs – a vibrant, thriving community that manages growth with success and style.

## Glenview by the Numbers

Area	14 square miles
Population**	48,705
Households**	17,630
Median Age**	46.5
Per Capita Income**	\$65,170
Median Family Income**	\$115,198
Bachelor's Degree or Higher**	65.5%
Median Housing Value**	\$499,900

\*\* U.S. Census Bureau

## Village Governance

Glenview operates under a council-manager form of government. The Village President and six Trustees are elected at-large (they do not represent particular areas of the Village). Terms are four years and there are no term limits. Village elections are held every two years.

The President, with the concurrence of the Trustees, appoints the Village Manager, as well as members of the various permanent commissions (Development Adjustment, Natural Resources and New Development), which are responsible for regulating different aspects of the Village.

The Board of Trustees meets twice a month (as do some of the commissions). Its policy initiatives are carried out by the Village Manager and five municipal departments – Management Services (Financial Services, Communications, HR/Risk, Senior Services, Joint Dispatch/IT, Police Records, Business Analytics and the Village's Resolution Center), Community Development (Capital Projects, Inspectional Services, Planning and Engineering) Fire, Police, and Public Works.



Village Hall, at 2500 East Lake Avenue, is open from 8:30 a.m. to 4:30 p.m. Monday through Friday.

# Officials, Boards and Commissions

Regular meeting dates are listed for each Board and Commission, however meetings can be changed or cancelled; check [glenview.il.us](http://glenview.il.us) or call (847) 904-4370 for updates. Agendas and, in some cases, reports and meeting materials are also posted regularly on our website.

## Village Board of Trustees

Meets 1<sup>st</sup> and 3<sup>rd</sup> Tuesdays each month • Broadcast live on GVTV and webcast live at [glenview.il.us](http://glenview.il.us)

### President

**Mike Jenny**

(847) 904-4370

[mjenny@glenview.il.us](mailto:mjenny@glenview.il.us)

(April 2025)



### Trustees

**Mary Cooper**

(847) 904-4370

[mcooper@glenview.il.us](mailto:mcooper@glenview.il.us)

(April 2023)



**Chuck Gitles**

(847) 904-4370

[cgitles@glenview.il.us](mailto:cgitles@glenview.il.us)

(April 2023)



**Gina DeBoni**

(312) 650-9958

[gdeboni@glenview.il.us](mailto:gdeboni@glenview.il.us)

(April 2025)



**Adam Sidoti**

(847) 920-7367

[asidoti@glenview.il.us](mailto:asidoti@glenview.il.us)

(April 2025)



**Tim Doron**

(847) 904-4370

[tdoron@glenview.il.us](mailto:tdoron@glenview.il.us)

(April 2025)



**James Bland**

(847)904-4370

[jbland@glenview.il.us](mailto:jbland@glenview.il.us)

(April 2023)



## Environmental Review Committee

Responsible for ensuring that developments comply with regulations for the Village's Environmentally Significant Areas (ESAs), such as The Grove National Historic Landmark. Meets only as needed.

Abigail Derby Lewis • Mark Johnston • Phil Willnik • Tim Pollowy

**Contact:** Tony Repp, Senior Planner, Community Development Department • (847) 904-4340

## Glenview Development Commission—Development Adjustments

Responsible for reviewing proposals regarding additions and modifications to existing development throughout the Village as well as zoning variations for both new and existing single-family detached residences. Meets 1st and 3rd Wednesdays at 7 p.m. every month. Makes recommendations to the Village Board of Trustees for final action regarding development proposals related to new development and redevelopment of property including proposed annexation, rezoning, site plan reviews, conditional

use requests, subdivisions, comprehensive plan/official map amendments, amendments to the zoning ordinance, and preliminary architecture, landscaping, lighting, and signage.

Mark Demsky, chair • Sam Friedman • Ron Greco • Katie Jones • Greg McWilliams • Harry Perl • Doug Reynolds • Jennifer Eun •

**Contact:** Jeff Rogers, Deputy Director of Community Development; Community Development • (847) 904-4340

## **Glenview Development Commission—New Development**

Responsible for reviewing proposals regarding development and redevelopment of property throughout the Village. Meets 2nd and 4th Wednesdays at 7 p.m. every month. Makes recommendations to the Village Board of Trustees for final action regarding development proposals related to new development and redevelopment of property including proposed annexation, rezoning, site plan reviews, conditional use requests, subdivisions, comprehensive plan/official map amendments, amendments to the zoning ordinance, and preliminary architecture, landscaping, lighting, and signage.

Steve Bucklin, chair • Michael Burton • Jerry Ciolek • Tom Fallon • Ari Killian • Megan McClung • Glen Tracy • Katie Siegel • Steve Toomey

**Contact:** Michelle House, Senior Planner, Community Development Department • (847) 904-4340  
Tony Repp, Senior Planner, Community Development Department • (847) 904-4340

## **Environment & Natural Resources Commission**

Charged with promoting the restoration of Glenview's native landscapes and ecosystems, and raising awareness about these issues. Meets 3<sup>rd</sup> Monday every two months.

Henrietta Saunders, Chair • Chuck Balling • Scott Daniels • Nancy Halliday • Chris Newman • Ellen Schonken (non-voting student member) • Sophia Gyuk (non-voting student member) •

**Contact:** Robyn Flakne, Natural Resources Manager, Public Works Department • (847) 904-4536

# Village Services and Information Table of Contents

Administrative Adjudication Program	9	Inspections	17
Altering Property	9	Library	17
Animal Control	9	Liquor Licenses	17
Bicycle Registration	9	Natural Resources	18
Block Party Permits	9	Outdoor Dining	18
Blood Pressure Readings	9	Parking	18
Building Permits	10	Police Department	18
Business Licenses	10	Post Office	19
Citation Pre-Pay Program	10	Property Maintenance/Complaints	19
Citizens Police Academy	10	Rain Garden/Barrel Programs	19
Community Relations Program – Police	11	Roadways	19
Community Portal	11	Senior Housing – Depot Square	20
Commuter Parking	11	Senior Services	20
Curfew	11	Service Requests – On-Line	20
Development Meetings	11	Siren Warning System	20
E-Glenview	12	Smart911	21
Economic Development	12	Snow/Ice Control	21
Emergency Dispatch Center	12	Social Media	22
Emergency Medical Service/EMS Billing	12	Speakers Bureau	23
Employment	13	Special Event Approval	23
Fire Department	13	Traffic Issues	23
First Friday Recycling Program	13	Trees	23
Flooding/Drainage	13	Vacant Property	24
Freedom of Information Act Requests	14	Vehicle Stickers	24
Garbage/Recycling/Landscape Waste	14	Village Report Newsletter	24
Geographic Information System (GIS) Mapping	16	Voter Registration	24
Glenview Television	16	Water	24
Health – Public	16	Website – <a href="http://glenview.il.us">glenview.il.us</a>	25
Infant Car Seat Inspection	17	Weeds	26

## Village Maps Table of Contents

Village Map		30
Garbage collection days		31
Downtown Glenview train station		32
Glen of North Glenview train station		33
Gallery Park		34
Government districts within Glenview		35

# Village Services and Information

## Administrative Adjudication Program

Ticketed violators of Village property regulations and recipients of some police tickets can have their complaints heard through the Village's Administrative Adjudication Program rather than in Cook County Circuit Court. Local hearings held once monthly at Village Hall, 2500 East Lake Avenue, are presided over by an administrative law judge. The judge has authority to hear testimony, issue final orders and impose penalties and fines of up to \$1,000. In each case, a \$50 court cost is imposed to cover the program's cost and staff's professional services. Call (847) 904-4340 with questions.

## Altering Property

To find out if your residence is in incorporated Glenview, call the Community Development Department at (847) 904-4340. If you know your property is in Glenview, call if you plan to:

- ◆ add an addition to or remodel the interior of your existing home
- ◆ build a new home
- ◆ build a commercial or retail structure
- ◆ add accessory structures (for example, a deck, pool, or fence) to your home
- ◆ alter your land (widen your driveway, change the grade, remove a tree, etc.)
- ◆ open a new business

## Animal Control

Dogs and cats are required to wear an identification tag and a tag verifying a Cook County rabies vaccination. Glenview has a leash law that prohibits any dog or dangerous, unruly, fierce or mischievous animal running at large in the Village. Any animal that is found to be in non-compliance with the leash law shall be impounded and the owner subject to fine.

## Bicycle Registration

Registering your bike can help prevent crime – and could save your life. In case of a bike accident resulting in unconsciousness, police and paramedics can access your identification through your bike registration. Registration is free; find the form on-line at [glenview.il.us/Pages/bikeregistration.aspx](http://glenview.il.us/Pages/bikeregistration.aspx) and return it to the Police Department for your tags. You may also call (847) 729-5000.

## Block Party Permits

The Village of Glenview allows block parties on all residential streets, but they must not block intersections, cul-de-sacs or other adjacent roadways. To schedule a block party, first obtain a block party permit by filling out a one-page applications available at [glenview.il.us/Pages/BlockPartyPermit.aspx](http://glenview.il.us/Pages/BlockPartyPermit.aspx) or through the Village Manager's Office at (847) 904-4370. There is no fee for a permit.

Only moveable barriers – which will be dropped off and picked up by Village workers – can be used to control traffic. Blocking streets with vehicles is prohibited. If possible, visits from firefighters or police officers can be arranged.

## Blood Pressure Readings

Our paramedics can take your blood pressure at any of the Village's five Fire Stations (see page 30). Stop in any day.



## **Building Permits**

Many home improvement projects require a building permit before they can commence. Contact the Community Development Department at (847) 904-4340 or go online at [glenview.il.us/Pages/Building-Permits.aspx](http://glenview.il.us/Pages/Building-Permits.aspx) for more information.

Generally, for single-family home construction or additions, plan review turn-around times for first reviews for permits are about 15 business days.

A quicker option is available through "Same Day" Permit Review. These reviews give department reviewers access to a project application and required documentation over the course of a single session. The goal is to issue a permit within a single day by discussing changes and correcting plans during the session. Many residential projects and commercial remodeling and small build-outs are eligible. Residential projects are considered on a first-come, first-served basis between 8:30 a.m. and 4:30 p.m. Monday through Friday.

The Village fee schedule is available online at [glenview.il.us](http://glenview.il.us) or can be requested by contacting the Community Development Department at (847) 904-4340.

## **Business Licenses**

Business licenses are required for all new businesses that have locations within the corporate limits of the Village of Glenview. The first step in this process is to fill out the business license application which is available online at [glenview.il.us/business/Pages/Business-license.aspx](http://glenview.il.us/business/Pages/Business-license.aspx) or by calling the Resolution Center at (847) 724-1700.

The business license process is separate from the business registration process, which is only required for professionals who are not otherwise required to secure a license from the Village of Glenview. Professionals who are licensed by the State of Illinois are required to file an annual business registration application with the Village of Glenview. Check with the Resolution Center at (847) 724-1700 for requirements and fees.

## **Citation Pre-Pay Program**

The Village offers a citation pre-pay program for minor violations. Court can be avoided by coming into the Village Hall Resolution Center and paying your fine up to a week before your scheduled court date. Your property must be brought up to compliance and have received an inspection before you can pay. To schedule an inspection, contact the Community Development Department at (847) 904-4340. Examples of minor violations eligible for the Citation Pre-Pay Program include: tall grass/weeds; operating without a business license; landscaping violations; and garbage violations.

## **Citizens Police & Government Academies**

Interested in learning how the Village of Glenview Police Department operates? Ever wondered how a municipal government operates?

*Citizens Police Academy:* The police department hosts a Citizens Police Academy, usually in the spring. A group of up to 30 "students" can participate in 10 information sessions touching on patrol functions, dispatch operations, traffic issues, investigations, crime lab operations, community relations and police training. Applicants must reside or own a business in Glenview. When scheduled, applications will be made available online. Information is available by calling (847) 901-6128.

*Citizens Government Academy:* The Village hoses a Citizens Government Academy, usually in the fall. A

group of 30 “students” explore a seven-week course on the major functions of local government. The class offers an inside look at how the Village leads and serves the community. This program is designed to provide an opportunity of an in-depth level of engagement between residents and the various departments and staff. More information is available by calling (847) 904-4137.

## **Community Relations Program – Police Department**

The Glenview Police Department offers educational and informational programs for all ages. School-age children are instructed on health and safety issues including programs about strangers, bike and pedestrian safety and substance abuse. Adult groups are presented information and crime prevention techniques regarding personal safety, residential and business security, identity theft, neighborhood watch and various other topics. Call (847) 901-6198 for more information.

The Department also has a School Resource Officer (SRO) assigned to Glenbrook South High School. The SRO spends every work day at the assigned school. Call (847) 901-6125 for more information.

## **Community Portal**

Community Portal is a tool to help anyone quickly acquire important information pertaining to a single address. Go online to [apps.gisconsortium.org/CommunityPortal/Default.aspx?PL=VGV](https://apps.gisconsortium.org/CommunityPortal/Default.aspx?PL=VGV)

## **Commuter Parking**

Glenview has two train stations:

- ◆ The Glenview Station downtown at Grove and Depot streets
- ◆ The Glen of North Glenview Station on Lehigh Avenue just north of West Lake Avenue.

Information for Metra and Amtrak parking can be found online at: [glenview.il.us/Pages/CommuterParking.aspx](https://glenview.il.us/Pages/CommuterParking.aspx)

## **Permit Parking**

A permit is needed to park in the Village’s commuter parking lots. Annual incorporated resident permits cost \$300; non-resident permits cost \$400.\* At both stations, residents with permits may park in designated lots; see pages 32 and 33 for maps of train parking spaces. Each station also offers moped/motorcycle parking; seasonal motorcycle/moped permits are \$100.\* Commuter parking permits can be purchased online for a fee at [glenview.il.us/Pages/PayOnline.aspx](https://glenview.il.us/Pages/PayOnline.aspx). \*Discounts available for 2021

## **Daily Fee Parking**

Daily slot box parking is available at both lots; the cost is \$2 per day and the parking machines will accept coin, cash and credit cards (Visa and MasterCard). See pages 32 and 33 for maps of the parking machines at both stations. There is also a handicap-accessible slot box at the Glen of North Glenview station.

## **Curfew**

Glenview maintains a curfew (Ordinance 46-262) that applies to any person under 17, and prohibits him/her from being present at or upon any public assembly, building, place, street or highway without his/her legal parent or guardian during the following hours:

- ◆ Sunday – Thursday: 11 p.m. - 6 a.m.
- ◆ Friday – Saturday: 11:59 p.m. - 6 a.m.

State law prohibits drivers under 18 from operating a motor vehicle during the following hours:

- ◆ Sunday – Thursday: 10 p.m. – 6 a.m.
- ◆ Friday – Saturday: 11 p.m. – 6 a.m.

## **Development Meetings**

Any interested party can schedule a meeting with staff to discuss a proposed development or property improvement within the Village of Glenview. A Development Meeting is required prior to the filing of any application for site plan review, annexation, subdivision, rezoning, planned development or commercial variation.

Concept plans and development ideas, accompanied by a plat of survey, can be discussed in an informal confidential setting. Community Development Department representatives will provide input and be available to answer any procedural, zoning, permitting, engineering or infrastructure questions. To schedule a Development Meeting, call (847) 904-4340.

## **E-Glenview newsletter**

The latest Village information can be delivered directly to your email inbox. Go online to [glenview.il.us/Pages/E-Glenview.aspx](http://glenview.il.us/Pages/E-Glenview.aspx). By subscribing, you'll receive a weekly e-newsletter with timely weather and traffic information; upcoming events and public meetings; alerts regarding road closings and other activities that might impact your day; recycling notifications; links to the weekly police incident report; "Ask the Village" video; and link to the current monthly Village newsletter.

## **Economic Development**

Our vibrant business community is key to our community's continued vitality. When you patronize Glenview's 1,400 retail, office and industrial businesses, you support the local organizations that contribute to our strong tax base – which in turn helps the Village of Glenview provide great services without depending too heavily on residential property taxes.

Retention and attraction are priorities for the Village. The Community Development Department works to assist existing businesses as they change and grow, facilitate redevelopment and welcome new businesses to town. Call (847) 904-4340.

The Glenview Chamber of Commerce offers a convenient directory of members on its website ([glenviewchamber.com](http://glenviewchamber.com)) along with special offers and popular events. Contact the Chamber at (847) 724-0900 for a range of programs designed to support and connect new and existing businesses.

## **Emergency Dispatch 911 Center**

The Village's 911 Emergency Dispatch Center, located in the Glenview Police Department and Highland Park Police Department, serves Glenview's Police and Fire Departments, as well as public safety for Highland Park, Lake Forest, Lake Bluff and Glencoe, and the police departments in Grayslake (which also covers Hainesville), Lindenhurst, Highwood, Morton Grove, Nilens, Winnetka, Kenilworth and Northfield 24 hours a day, 365 days a year. If you're ever in doubt about whether a situation is an emergency, call 911 and let our trained telecommunicators determine if you need emergency assistance. Our center uses the latest technology; however, when reporting an emergency you will be asked to confirm your address as well as the town where assistance is needed. If you are reporting a medical emergency you may be asked questions regarding the medical situation to assist the call-taker in providing emergency medical dispatching prior to the ambulance arrival.

## **Emergency Medical Service**

The Fire Department provides emergency ambulance service around the clock. Firefighters are cross-trained as paramedics and all are licensed by the Illinois Department of Public Health. Three advanced life support ambulances transport to Evanston, Glenbrook, Advocate Lutheran General and Skokie hospitals. The Village does have an emergency transport billing program; however, no one will ever be

## **Call 911 in an emergency**

denied service because of ability to pay. In general, the Village bills a patient's private insurance company, Medicare and Medicaid, and for incorporated residents accepts whatever it receives as payment in full. Non-residents are charged co-pays and deductibles and the Village does offer a hardship waiver program.

## Employment

Go online to [glenview.il.us/government/Pages/Default.aspx](http://glenview.il.us/government/Pages/Default.aspx) to find job openings with the Village. Click on the desired position for application information and instructions. Applications must be submitted online.

## Fire Department

Glenview's Fire Department is based at five different stations throughout the Village (see page 30). The 82-member department answers more than 8,000 calls annually. In addition, the department can check your smoke detectors, bring an engine out to your block party (as available), visit your child's school to talk about fire safety and prevention, teach your pre-teen "baby sitter preparedness," and conduct fire extinguisher training for businesses. Call 911 in an emergency, or (847) 724-2141 for general information.

## First Friday Recycling Program

On the first Friday of each month (unless otherwise scheduled because of a holiday), the Village, in cooperation with the Solid Waste Agency of Northern Cook County, offers residents an opportunity to safely dispose of these items between 8:30 a.m. and 2 p.m. in the parking lot of Village Hall, 2500 East Lake Avenue:

- ◆ Medications and syringes – Medications should be left in original containers; personal information can be marked out. No over-the counter liquid medications or controlled substances will be accepted. Needles and syringes must be placed in rigid containers with lids, which are available at Village Hall.
- ◆ Mercury-containing thermometers, thermostats and wall switches

There are also bins at Village Hall to accept other items from 8:30 a.m. to 4:30 p.m. weekdays (when Village Hall is open):

- ◆ Compact Fluorescent light bulbs
- ◆ Shoes (all types)
- ◆ Inkjet and laser toner cartridges
- ◆ Aluminum cans
- ◆ Eyeglasses and hearing aids
- ◆ Cell phones
- ◆ Plastics
- ◆ Newspapers
- ◆ American flags for retirement
- ◆ Sample- or travel-size toiletries for donation

## Flooding/Drainage

Where to turn for help depends on your situation. Is your property actually flooding? Call Public Works at (847) 657-3030. Are you trying to improve your property's drainage? Interested in learning more about potential improvements to publicly-owned stormwater systems? Call the Community Development Department at (847) 904-4340. If you are in unincorporated Cook County, other jurisdictions (such as the township) may have different regulations that supersede Village Code.

## Storm Sewers

The Village has a comprehensive storm sewer water management plan and a Flood Risk Reduction Program to guide future system improvements (for more information visit [glenview.il.us/Pages/Stormwater-Task-Force.aspx](http://glenview.il.us/Pages/Stormwater-Task-Force.aspx)). Although full implementation will take years, here's a summary of current policies:

- ◆ Village-owned enclosed storm sewers are cleaned by Public Works crews on a scheduled basis, as are manholes, catch basins and inlets.

- ◆ Those areas without enclosed storm sewers, such as those served by ditches, are **not** maintained by the Village. Public Works crews will attempt to clean culverts under private driveways if they become blocked and will repair them if they are under Village roadways. Collapsed or frozen pipes, however, must be repaired by the homeowner. Public Works crews do not regrade ditches.
- ◆ Extension of storm sewer service is done at the expense of the benefiting property owner. Any work in the public right-of-way or connection to a public storm sewer requires a Village permit.

### **Water and Sanitary Sewer Services**

Water for the Village of Glenview is purchased from the Village of Wilmette. Public Works crews perform maintenance on Village-owned sanitary sewer systems. This includes routine cleaning (usually once every two years), trouble shooting, and repair of cracked or broken tile. Property owners are responsible for maintaining and repairing the sewer connection from their structures to the public sewer. Any sewer or water repair work does require a Village permit.

### **Freedom of Information Act Forms**

Many public documents and records may be obtained from the Village by submitting a Freedom of Information Act form and any necessary fees. The FOIA applies only to existing documents, and the Village then has five business days to respond, up to 10 business days if necessary to retrieve the information, and 21 days to respond to commercial requests. FOIA forms are available online at [glenview.il.us/government/Pages/Freedom-of-Information-Act-\(FOIA\).aspx](http://glenview.il.us/government/Pages/Freedom-of-Information-Act-(FOIA).aspx), from the Police Department and from the Village Manager’s Office. Call the Police Department at (847) 729-5000 or the Village Manager’s Office at (847) 904-4370 for more information.

### **Garbage/Recycling/Landscape Waste**

The Village of Glenview contracts with Groot Industries for garbage pick-up for single-family detached homes, dwellings with two or less units attached, and participating multifamily buildings.

#### **Garbage**

All residents must have garbage collection once per week. If you live in a single-family detached home or a dwelling with two or less units attached, call (800) 244-1977 to set up your account. (Unincorporated areas and some multifamily properties with three or more units are not covered under the Groot contract.) Groot collection hours are between 7 a.m. and 5 p.m. (See page 31 for a pickup schedule map). Current pricing can be found online at [glenview.il.us/Pages/GarbageRecycling.aspx](http://glenview.il.us/Pages/GarbageRecycling.aspx). Other information:

- ◆ **Collection schedule.** Refuse and recycling is collected once a week. Groot does not pick up garbage on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. When a holiday falls on a week day prior to your scheduled service day, collection services will be one day late *that week only*.
- ◆ **Curbside collection.** Pick up is curbside (or, in some cases, alley) for all customers, unless they were “grandfathered in” for backdoor pick up under the previous Groot contract – or they qualify for hardship status.
- ◆ **Hardship status.** Households in which all inhabitants are physically unable to move refuse or recycling containers to the curb may qualify for hardship status, which permits “top of the drive” collection. For more information, call (847) 657-3030. There will be no extra charge for this service.
- ◆ **Garbage containers.** All Groot customers must use standardized containers (with lids and wheels) provided by the Village for refuse and recycling. Refuse carts are available in 95-, 65-, and 35-gallon sizes; recycling carts are available in 65- and 35-gallon sizes. They are to remain with the

property. Mark the cans and lids with your address.

◆ **Collection procedures.** Containers for curbside service shall be placed no closer than two (2) feet nor more than five (5) feet from the street between your lot lines after 7 p.m. the night before the service day. Containers must be returned to the house by the end of the service day. Household waste must be stored at an accessible outdoor location for backdoor service.

Groot also picks up bulky items upon request. Building materials from home remodeling and repairs will be accepted, provided such items are put into disposable containers or in tied bundles not exceeding 5 feet in length and not weighing over 50 pounds per container or bundle. The total of such materials shall not exceed one (1) cubic yard per collection. Small amounts of bricks, sod, earth, concrete, and rocks will be accepted, provided such items are put into disposable containers not weighing over 50 pounds per container.

◆ **Senior discount.** Residents must be at least 65 years of age to qualify for a 10-percent senior discount. To sign up for a senior discount, contact Groot.

◆ **Roll-off Dumpsters.** If you're cleaning out your garage, remodeling your kitchen, or doing a lot of spring cleaning, Groot can provide a large roll-off container in sizes to fill 10, 15, 20 or 30 yards. This service is only available to residents. To order, call (800) 244-1977 or go online to [groot.com/residential-dumpster-rental](http://groot.com/residential-dumpster-rental).

◆ **Vacation "Snow Bird" Policy.** Residents may temporarily suspend waste pick up for a maximum of four months.

## Landscape Waste

Landscape waste is collected weekly by Groot from early April through late November/early December. Residents have four options for disposing of yard waste:

◆ **"Grasscycle."** The most environmentally-friendly option is not to "dispose" of yard waste at all. Grass clippings make excellent fertilizer, add nutrients to your lawn, and reduce evaporation. Mow regularly with sharp blades when the grass is dry. Leaves can be composted cleanly and without odor.

◆ **Pay-by-the-bag.** If you plan to bag your yard waste for pick up, each bag must have an official landscape waste sticker attached (95-gallon rental totes require *three* stickers). Stickers are \$3.18 each. Purchase them at:

- Village Hall, 2500 East Lake Avenue
- Glenview Public Library, 1930 Glenview Road
- Jewel, 2775 Pfingsten Road/2502 Waukegan Road/1340 Patriot Boulevard
- Weiss Ace Hardware, 1560 Waukegan Road
- Heinen's, 1020 Waukegan Road
- Walgreens, 3301 Glenview Road/2690 Golf Road
- Online at [groot.com](http://groot.com)

◆ **Seasonal subscription.** You can make a one-time payment for unlimited pick-up of residential yard waste. As of January 2021, the fee is \$153.89, regardless of when you sign up. Call (800) 244-1977 to pay by credit card, sign-up on line at [groot.com](http://groot.com), or send payment to Groot at 2500 Landmeier Road, Elk Grove Village, IL 60007 (include your Groot account number and "Landscape Waste Program" on your check.)

If you choose a seasonal subscription, there is a limit to the amount of unstickered yard waste you may put at the curb each week through October. Here's what you need to know:

- Between April and October – up to four unstickered bags of landscape each week
- November – unlimited number of unstickered bags with leaves only

Both the pay-by-the-bag and subscription options require 30-gallon paper bags. Customers who purchase a seasonal subscription may also opt to rent a 95-gallon toter. Rental fee for the 2021 season is \$8.25 and must be paid in advance. Call Groot to order.

◆ **Private landscaper.** You can contract with a private landscaper for yard waste services at their expense. Keep in mind that Groot will not pick up un-stickered items that your landscaper may put out on your curb.

## **Recycling**

Recyclable materials include clear and colored glass containers; aluminum/steel/bi-metal cans, plastic containers labeled 1, 2, 3, 4, 5 and 7, including caps, rings, lids and labels; newspaper, magazines, catalogs, phone directories, household papers, computer printouts, and junk mail; corrugated cardboard (cut in 2-foot-by-2-foot pieces); flattened dry chipboard boxes (cereal, tissue, shoe, pasta) and beverage cartons (such as orange juice, broth).

## **Hazardous waste**

Hazardous wastes (oil-based paint, sludge, chemicals, etc.) must be disposed of through a licensed waste disposal company. If you have questions regarding the disposal of hazardous waste materials or electronics recycling, SWANCC is a good resource. Call (847) 724-9205 or log onto [swancc.org](http://swancc.org). Dumping, burning (even in a fireplace), scattering, or burying any type of waste material is prohibited.

## **Questions or complaints**

Contact Groot at (800) 244-1977 regarding your service or visit [groot.com](http://groot.com). Complaints about excess garbage, pests/rodents, or other health hazards can be directed to the Village's Community Development Department at (847) 904-4340.

## **Geographic Information System (GIS) Mapping Services**

The Village of Glenview is at your fingertips – on-line, that is – through GIS. Now, you can pinpoint an address, flip between maps and aerial photographs of any location, create and print customized maps, and much more. Go online to [glenview.il.us/Pages/VillageInteractiveMaps.aspx](http://glenview.il.us/Pages/VillageInteractiveMaps.aspx).

## **Glenview Television (GVTV)**

Glenview Television is a government-access facility owned and operated by the Village. It is available on the Comcast and Wide Open West cable systems, channel 6 or 17 depending on your neighborhood, and AT&T U-verse channel 99 PEG. GVTV provides live coverage and rebroadcasts of key public meetings – the Board of Trustees, Plan Commission, Appearance Commission and Zoning Board of Appeals; informational programming about Village programs and services; and coverage of community events. Additionally, local parades, ceremonies, and events are also televised. All programs aired on GVTV are available for purchase. For information, email [gvtv@glenview.il.us](mailto:gvtv@glenview.il.us) or call (847) 904-4475.

We might be able to help you resolve a problem with your local cable provider. Call (847) 904-4475 for assistance.

## **Health – Public**

The Village of Glenview is served by the Cook County Department of Public Health. Call (708) 836-8600. The Community Development Department handles some issues pertaining to public health. Call (847) 904-4340 for information on matters such as:

- ◆ conducting regular inspections of restaurants, retail stores, bakeries, school cafeterias, hospitals, nursing homes, day care centers, and temporary food services
- ◆ investigating citizen complaints concerning the establishments above as well as rodent and insect infestations, garbage storage, weeds, debris, and other health hazards
- ◆ informing residents about a wide range of public health topics ranging from West Nile Virus and influenza vaccinations to visiting nurses, clinics, welfare, and social organizations

## **Infant Car Seat Inspection**

The Glenview Police Department can double-check to make sure you've installed your infant car seat correctly and safely. Call (847) 729-5000 to make an appointment.

## **Inspections**

The Village inspects all buildings and structures, and portions thereof, which are in the course of being constructed, erected, remodeled, enlarged, altered, repaired, raised, lowered, underpinned, moved, or wrecked under a permit or permits issued by the Village for such work. It is the responsibility of the general contractor to obtain inspections and not allow work to progress beyond any inspection point until such work has been inspected and approved and a written record made of same.

To ascertain whether an inspection is required, contact the Community Development Department at (847) 904-4320.

## **Library**

The Glenview Public Library, 1930 Glenview Road, is a component unit of the Village, and is run by a separate Board of Trustees and staff. The Library Board typically convenes a regular meeting on the third Thursday of every month. Go online to [glenviewpl.org](http://glenviewpl.org) or call (847) 729-7500 for up-to-date meeting schedule and other library information. Residents of incorporated Glenview are eligible for a free resident library card.

## **Liquor Licenses**

The Village of Glenview has traditionally maintained a strong regulatory position regarding both the manner of operation and number of businesses selling alcoholic beverages by the drink or the bottle.

In Glenview, the Village President serves as the Liquor Control Commissioner. S/he has the authority to issue, suspend, or revoke liquor licenses. The Board of Trustees limits, by ordinance, classifications, hours of sale and number of liquor licenses that may be issued.

To obtain a liquor license, you must first submit a written request for an application to the Village President/Liquor Control Commissioner at Village Hall, 2500 East Lake Avenue, Glenview IL 60026. If authorized by the Village President, a liquor license application and background forms will then be provided. Licenses are not transferable.

Persons under 21 years of age are prohibited from purchasing, being served, or consuming alcoholic beverages and are not permitted to sell or serve alcoholic beverages. All liquor laws are strictly enforced.

Questions regarding liquor licenses (such as classifications, fees) may be directed in writing to the Village



President or by telephone to Zhanna Badasyan at (847) 904-4137. The Glenview Police Department can provide information to liquor licensees regarding liquor laws, identification procedures, and more.

## Natural Resources

Glenview has a number of parks and recreational facilities, including The Grove National Historic Landmark, 1421 Milwaukee Ave., and Gallery Park, 2001 Patriot Boulevard. Most of these are owned and maintained by the Glenview Park District; for more information about Park District facilities and programs, call (847) 657-3215 or visit [glenviewparks.org](http://glenviewparks.org).

Parks and natural spaces owned by the Village include:

- ◆ **Lake Glenview** – The 45-acre combined recreational lake and storm water detention facility includes a fishing pier, five islands, two bays, and a peninsula with a lookout tower. Two stone footbridges connect walking and biking trails around the lake. Bullfrogs, snapping turtles, great blue herons, and muskrats are commonly seen near Lake Glenview. Fishing is allowed in designated locations on a catch and release basis. See page 34 for a map.
- ◆ **West Fork Corridor** – A large contiguous natural area surrounds the West Fork of the Chicago River's North Branch. Its most prominent feature is the Techny Basin, which stores storm water overflow from the river during heavy rain. An asphalt path encircles the top of the basin, allowing pedestrians, joggers, and bicyclists to enjoy the view of the river, basin, and wide diversity of birds that frequent the area. Farther south, the open Lot 16 and wooded North Navy Ditch expand the habitat and storm water conveyance functions of the area. A pedestrian-only unpaved path is located on top of the North Navy Ditch's south slope, and connects to a path along the east side of Loyola Academy's athletic field campus. When water levels are low in the ditch, you can cross between the paved Techny Basin path and the pedestrian North Navy Ditch Path.

Glenview is also bordered on its east and west sides by the Forest Preserves of Cook County that surround the Des Plaines River to the west and the North Branch of the Chicago River to the east. Both feature walking and biking trails, picnic shelters, and wildlife.

## Outdoor Dining

The Village of Glenview allows outdoor dining at establishments with an approved outdoor dining permit between April 1 and November 30. Permissible hours of operation are 7 a.m. to 11 p.m. Sunday through Thursday and 7 a.m. to 12 midnight Friday and Saturday. The application and an explanation of the process are available on the Village website at [glenview.il.us](http://glenview.il.us). Contact the Community Development Department at (847) 904-4340 with questions.

## Parking

### Handicapped Parking

The Police Department has temporary handicapped parking permits for eligible residents. Applicants must submit an application form and medical certification that they have a disability of at least three months duration. The card is valid for three months from the date of issuance and must be returned to the Police Department upon expiration. Call (847) 729-5000.

### Overnight Parking Ban

Overnight parking between 2 a.m. and 6 a.m. is prohibited on all public streets in the Village from December 1 through March 31. This requirement facilitates snow plowing and public safety. In the event there is no off-street parking, on-street-parking permits may be granted upon application to the Glenview Police Department. Call the Police Department at (847) 729-5000.

## **Police Department**

The Police Department, at 2500 East Lake Avenue, has 75 uniformed and civilian employees, whose functions include crime prevention, criminal investigations, traffic control, juvenile counseling, animal control, and social services. The department's non-emergency number is (847) 729-5000. Dial 911 in an emergency.

## **Post Office**

Glenview's Post Office is located at 1400 Patriot Boulevard. It is open 8 a.m. to 6 p.m. Monday through Friday and 8 a.m. to 1 p.m. Saturday. Passport hours are 8 a.m. to 4 p.m. Monday through Friday and 8 a.m. to 12:30 p.m. Saturday. Call (847) 832-4690 for more information.

## **Property Maintenance/Complaints**

The Village requires adequate upkeep of properties and buildings, compliance with adopted Building and Zoning Codes and various other environmental safeguards. Common violations often cited by the department involve inoperative motor vehicles, drainage, trees, illegal dumping, construction work without a valid permit, failure to remove construction debris, sheds, yard maintenance, prohibited outdoor storage, dumping, junk and rubbish, nuisances, and food dispensing establishments.

To contact the Village regarding a violation or a complaint, call the Resolution Center at (847) 724-1700.

## **Rain Garden/Barrel Programs**

The Village's Rain Garden Program promotes the creation of rain gardens on private property. Rain gardens are small depressions that collect rainwater runoff and allow it to be absorbed into the soil and/or filtered through the vegetation. Ultimately, they can help reduce area drainage problems. The Rain Garden Program provides grants of up to 50 percent of the costs of creating eligible rain gardens – up to a maximum grant of \$1,000. For more information, go online at [glenview.il.us/about/Pages/Rain-Garden-Rain-Barrel-Program.aspx](http://glenview.il.us/about/Pages/Rain-Garden-Rain-Barrel-Program.aspx) or call (847) 904-4340.

Additionally, residents are encouraged to obtain rain barrels from the Metropolitan Water Reclamation District of Greater Chicago, which are delivered to the purchaser at cost for \$47. Call (847) 724-1700 to order. Go online to [mwrdr.org/rain-barrels](http://mwrdr.org/rain-barrels) for details.

## **Roadways**

### **Patching, paving, resurfacing and reconstruction**

The Public Works Department handles pothole patching and sign maintenance on roadways owned and maintained by the Village (see page 22). Major street improvements are the responsibility of the Community Development Department, and construction plans are formulated in cooperation with Public Works. Projects are prioritized annually in a five-year Capital Improvement Program (CIP) after evaluation of all paved roads, underground infrastructure, and available funds. For more information about the CIP, go online to [glenview.il.us/Pages/ConstructionProjects.aspx](http://glenview.il.us/Pages/ConstructionProjects.aspx). You can reach Public Works at (847) 657-3030 and the Community Development Department at (847) 904-4340.

### **Sidewalk repair and replacement**

Replacement of deteriorated Village-owned sidewalks is typically funded 100 percent by the Village, as long as the necessary funds are available. The program is implemented annually on an area-by-area basis.

### **Street sweeping**

Curbed streets are swept on a rotating basis by a private contractor under the supervision of the Public

Works Department.

### **Street lighting**

Village-owned street lights are maintained by Public Works, which does monthly maintenance to ensure smooth operation (although this may be delayed due to weather or other unforeseen events). There are, however, exceptions: lights along some areas of state and county roads are maintained by those agencies, and some neighborhood associations maintain their lighting systems. Report outages to (847) 657-3030 – that way the Village can fix the problem or report it to the appropriate agency or group.

### **Senior Housing – Depot Square**

Are you – or a loved one – 62 years of age or older? If so, Depot Square Senior Condominium Building might be an option for you. Depot Square, 1220 Depot Street, is an independent living environment. The prices of the building's 62 one- and two-bedroom units are calculated by the Village – based on several factors – to keep them affordable. The Village maintains a waiting list of potential purchasers, and applicants are ranked according to (1) priority category (that is, whether they are current or former Glenview residents, or the parents of residents) and (2) total annual income. For information, call (847) 904-4366 or go online at [glenview.il.us/Pages/SeniorServices.aspx](http://glenview.il.us/Pages/SeniorServices.aspx).

### **Senior Services**

Housed in the Village Manager's Office, the Senior Services Division – staffed through a contract with the North Shore Senior Center – provides a wide range of services for Glenview's older citizens, including information about:

- ◆ Counseling about concerns of older adults and their family members
- ◆ Case management for older adults living independently at home
- ◆ Support groups for individuals and family members dealing with health issues such as Parkinson's and Alzheimer's diseases and vision and hearing loss
- ◆ Adult protective services
- ◆ Supportive services in the home such as housekeeping and chores
- ◆ Assistance with Medicare health insurance and with entitlement programs such as energy assistance, tax relief and pharmaceutical assistance.
- ◆ Directories of nursing facilities, retirement homes and guide to selecting home health care organizations
- ◆ Guides to senior services in individual communities
- ◆ Coordination and monitoring of services provided by multiple organizations
- ◆ Health education and screenings
- ◆ Wellness and fitness programs
- ◆ Screening and counseling for those considering moving to a nursing home

There is also a loan closet of durable medical equipment (canes, walkers, crutches, bath benches and chairs, transfer benches, raised toilets, seats with arms, commodes and wheelchairs) available for Glenview seniors. The Senior Services Division is located in Village Hall on the main floor. A coordinator is available from 8:30 a.m. to 2:30 p.m. Monday through Friday for consultation with older residents and/or their families. For more information, call (847) 904-4366.

### **Service Requests – Online**

The Village manages a web-based service request program. Residents can request and track a wide variety of Village services simply by accessing the "Service Request" link at the top of the website at [glenview.il.us](http://glenview.il.us).

## Siren Warning System

The Village's siren system is designed to warn residents who are outdoors when a tornado has been sighted, or is approaching our community. The sirens are tested on the first Tuesday of each month for about one minute at 10 a.m. During an actual emergency, the sirens will go off for three minutes. Should there be an actual tornado emergency: Take cover inside a building, go to a window-less room in the center of the lowest level of the building; and protect your head. You should also monitor radio or TV weather reports.

## Smart911

The Village is using Smart911 to allow anyone with a phone – mobile, landline or Voice Over IP (VOIP) – to create a Safety Profile online and sign up to receive emergency notifications. Go to [smart911.com](http://smart911.com) and sign up. There's no fee or cost for this service. Create an account that is private and secure. Once the account is created and verified, the user has many options. The Village recommends:

**Setting up a Safety Profile** – Plan ahead so that public safety dispatchers have the information they need to provide help fast in an emergency. Through this free online sign-up service anyone can create a Safety Profile. Through this profile, telecommunicators and first responders will have all necessary information in case of an emergency for a more detailed, rapid response, such as pets in a home, vehicle description and emergency contacts. Home and work addresses can be linked to mobile phones, which currently do not provide an address to a 911 dispatcher. Some of the information that could be life-saving for first responders:

- ◆ Medical conditions, such as epilepsy, diabetes, Alzheimer's, allergies and mental health
- ◆ Seniors and elderly care, as well as caretaker contact information
- ◆ Physical disabilities and mobility limitations
- ◆ Pets and service animals, so that it is known how many need to be found and/or evacuated

**Setting up notification preferences** – Select the notifications you want to receive from communities listed that are part of the Glenview Public Safety Dispatch Center. At a minimum, it is recommended to select:

- ◆ Important messages from the Village of Glenview
- ◆ Village of Glenview Public Safety alerts and notifications -- These important messages from the Glenview Police and Fire departments could include:
  - ◆ evacuations and shelter locations
  - ◆ shelter-in-place locations
  - ◆ flood warnings
  - ◆ extended utility interruptions affecting all or a significant portion of the Village (or region)
  - ◆ public health incidents
  - ◆ specific police operations; for example, incidents such as lost children or fleeing suspects.

## Snow/Ice Control

The Public Works Department is responsible for keeping Village-owned roads clear of snow and ice in the winter. It does this both with its own plows and through outside contractors.

**Plowing and salting:** Plowing operations are usually initiated after 1.5 to 2 inches of snow has fallen or as conditions warrant. Salting operations are initiated upon the onset of hazardous conditions. Salting of Village arterial and connector roads is done on a priority basis depending on traffic volume and safety considerations. Salting of each neighborhood intersection is not done on a routine basis, unless a general condition of icing is present. Plow damage is repaired in the spring with dirt and seed. The Village does

not clear snow at the end of driveways.

**Damage to property:** If Village (or Village-contracted) plows damage private property in front of your house, contact Public Works at (847) 657-3030. It will repair or replace damaged mailboxes with a standard mailbox and a 4-by-4 post. If a decorative mailbox has been damaged, the Village will reimburse residents for the equivalent of a standard mailbox installation (approximately \$35.) It is the resident’s responsibility to purchase and install the decorative mailbox and post. The Village does not replace mailboxes damaged by snow thrown by plows.

**Sidewalks:** After a heavy snow, the Village will clear all major arterial sidewalks. It does not, however, clear sidewalks along residential streets. It is the resident’s or property owner’s responsibility to shovel the walks in front of his or her property.

**Shoveling:** To help keep snow out of your driveway, push it to the right (as you face the street) as you shovel so that it will be “downstream” of the plows. Pushing snow from your driveway into the street is

Major roads maintained by ...		
Village of Glenview (847) 657-3030	Illinois Department of Transportation (847) 705-4227	Cook County Highway Department (847) 827-1164
Central Road – Harlem Avenue to Huber Lane	Central Road –Huber Lane to I-294	East Lake Avenue – Pflugsten Road to Edens Expressway
Chestnut Avenue	Dearlove Road – Central Road to Milwaukee Avenue	Harms Road – East Lake Avenue to south Village limit
Glenview Road – east Village limit to Milwaukee Avenue	Greenwood Road – West Lake Avenue to Golf Road	Landwehr Road – East Lake Avenue to Willow Road
Harlem Avenue – Golf Road to Prairie Street	Milwaukee Avenue	Sanders Road – Milwaukee Avenue to I-294
Lehigh Avenue – Prairie Street to Patriot Boulevard	Pflugsten Road – East Lake Avenue to Willow Road	Sunset Ridge Road – East Lake Avenue to Winnetka Road
Patriot Boulevard	Shermer Road – Old Willow Road to Willow Road	Wagner Road – Glenview Road to Winnetka Road
Shermer Road – Golf Road to East Lake Avenue; West Lake Avenue to Old Willow Road	Waukegan Road – Golf Road to Willow Road	West Lake Avenue – Pflugsten Road to River Road
West Lake Avenue – Greenwood Road to Lehigh Avenue	West Lake Avenue – Pflugsten Road to Greenwood Road	Winnetka Road – Waukegan Road to east Village limit
	Willow Road	

prohibited.

Keep in mind that many major roads that run through Glenview are maintained by the state or county. Here’s the list:

## Social Media

The Village of Glenview participates through:

- ◆ Facebook: <https://www.facebook.com/Village-of-Glenview>
- ◆ Twitter: @GlenviewVillage
- ◆ YouTube: <https://www.youtube.com/user/GlenviewTelevision>
- ◆ Instagram: glenviewvillage

The Glenview Police Department participates through:

- ◆ Facebook: <https://www.facebook.com/GlenviewPoliceDepartment/>
- ◆ Twitter: @GlenviewILPD
- ◆ Instagram: glenviewilpd

The Glenview Fire Department participates through:

- ◆ Facebook: <https://www.facebook.com/Glenview-Fire-Department/>

The Village of Glenview app is available by searching Google Play or the Apple App Store for Glenview Mobile.

## **Speakers Bureau**

The Village can provide your group with presenters and speakers – at no charge – on a wide variety of topics, from local taxes and redevelopment to Village services, fire safety, and crime prevention. Contact the Village Manager’s Office at (847) 904-4370.

## **Special Event Approval**

If you’re planning to put up a temporary special event sign; hold a grand opening, street fair or charity run; pitch a tent; put up a banner; or close a street, you’ll need to submit a special event approval form. Events up to 5,000 participants will be reviewed and approved by the Village Manager’s Office; anything larger will need to be considered by the Board of Trustees.

To reserve Gallery Park, contact the Glenview Park District at (847) 657-3215.

Fees can include a security deposit, insurance, event fee, and cost recovery of Village staff time required to ensure public health and safety. To access the appropriate forms, go to [glenview.il.us/Pages/SpecialEventBannerPermit.aspx](http://glenview.il.us/Pages/SpecialEventBannerPermit.aspx) or call the Village Manager’s Office at (847) 904-4370.

## **Traffic Issues**

Call the Police Department at (847) 729-5000 and ask for the Traffic Unit. The Village also has a Traffic Committee comprised of members from the Police Traffic Unit; the Fire, Community Development and Public Works departments; and the Village Manager’s Office. The Committee meets regularly to review and investigate all requests or inquiries relating to traffic safety, including requests for the installation of traffic control devices.

Recommendations made by the Committee will be based on law, the Manual of Uniform Traffic Control Devices (MUTCD), and other professional traffic engineering standards.

All traffic safety concerns must be submitted in writing to the attention of the Traffic Committee Chairperson. Clearly and explicitly outline the traffic safety issue, and include your name and Glenview address. Concerns may be sent to Deputy Village Manager Don Owen, Village Manager’s Office, 2500 East Lake Avenue, Glenview, IL 60026, or faxed to (847) 724-1518.

## **Trees**

The Public Works Department’s Streets/Forestry Division and the Community Development Department both handle tree maintenance, depending on the issue.

### **Parkway trees (Public Works) (847) 657-3030**

Parkway tree plantings are funded 100 percent by the Village according to available funds and the following three priorities:

- ◆ Residents losing parkway trees and having sufficient area in the parkway receive a two-inch diameter replacement tree within the next planting season.
- ◆ Annually, sections of Glenview are slated for reforestation as part of the Village’s Capital Improvement Program.
- ◆ Residents requesting trees, and who have parkway space available, receive a new tree. Please note: there may be a considerable waiting period since requests nearly always exceed funds available.

### **Tree maintenance and replacement (Public Works) (847) 657-3030**

- ◆ Trees within the right-of-way are owned and maintained by the Village, which has a seven-year cycle of trimming parkway trees. Dead parkway trees are removed. Diseased Village elms and ashes are tagged and removed.
- ◆ Diseased elms and ashes on private property are tagged; property owners are required to remove the trees at their own expense per Village code (Section 86-132: Control and Eradication).

### **Tree preservation (Community Development Department) (847) 904-4340**

All landmark trees in the Village are protected. Landmark trees are defined as trees that are 16 inches or more in diameter at breast height (DBH) measured at 4.5 feet above the ground, and are of a high quality species such as oak, hickory and maple. Other trees that are a lesser quality species, such as cottonwood and box elder, must be 20-inch DBH in order to be protected.

You must apply for a permit to remove a landmark tree or to do any work on the property that is likely to damage any landmark tree; justification for removal should be provided. If approved for a permit to remove a landmark tree, you may be required to plant additional replacement trees or pay a tree replacement fee, based on the square inches of tree(s) removed. For a permit, go online to [glenview.il.us/business/Pages/Tree-Removal-Permit.aspx](http://glenview.il.us/business/Pages/Tree-Removal-Permit.aspx) and print out an application, or call (847) 904-4340.

### **Vacant Property Registration**

The Village considers buildings vacant if they remain boarded or in a state of deterioration for more than six months and/or no longer have a current property listing contract. Vacant property violates the Municipal Code of the Village of Glenview, as well as causes detriment to the public health, safety, and welfare. Therefore, it is the obligation of every owner of a vacant property who is knowledgeable of this ordinance to register their vacant property, and to implement a maintenance plan for their property immediately. Registering a property includes filling out the Vacant Property Registration form and submitting the \$200 application fee. Go online to: [glenview.il.us/Pages/PublicHealthServices.aspx](http://glenview.il.us/Pages/PublicHealthServices.aspx)

### **Vehicle Stickers**

The Village of Glenview does not require vehicle stickers.

### **Village of Glenview Report (Newsletter)**

This newsletter is published 10 times each year and mailed to every Glenview address. You can also access it as a PDF online at [glenview.il.us/Pages/Newsletters.aspx](http://glenview.il.us/Pages/Newsletters.aspx) or via the E-Glenview newsletter (see page 12).

### **Voter Registration**

You can register to vote in federal, state, and local elections at Village Hall, 2500 East Lake Avenue. Bring identification that has a current legal name and address (such as a driver's license or utility bill) and additional identification for verification. Call (847) 724-1700 for more information. The Cook County Clerk's Office also holds early voting at the Glenview Village Hall. For information about voter registration and elections, go online to [cookcountyclerk.com](http://cookcountyclerk.com).

### **Water**

Glenview buys its water from the Village of Wilmette. Wilmette sends 8.3 million gallons of water into Glenview through two pipes on average every day. The water travels into one of Glenview's reservoir/pumping stations for further treatment. The stations at Laramie and Wilmette Avenue, Rugen Road near East Lake Avenue, and West Lake Avenue near Pfungsten Road hold 16.3 million gallons. Additionally,

Glenview owns two elevated water tanks – on Waukegan Road south of Glenview Road and on Central Road west of Milwaukee Avenue. The level of water in these tanks rises and falls with the pressure in the pipes. Access the Annual Water Quality Report online at [glenview.il.us/Pages/Water-Quality.aspx](http://glenview.il.us/Pages/Water-Quality.aspx).

### **Water service billing**

The Village Board of Trustees annually reviews and sets water and sewer rates. Residents quarterly pay a fixed water charge, a fee depending upon water consumption, and a sewer charge. Bills can be paid online at [glenview.il.us](http://glenview.il.us) by selecting the “Pay Online” button at the top of the page. There are two options:

- ◆ Citizen Self Service offers account details, accepts MasterCard, Visa or Discover, and does not apply a convenience fee.
- ◆ E-Pay applies a convenience fee, and accepts Discover, American Express, MasterCard or electronic check transactions.

Bills can also be paid through the Village’s Water/Sewer Bill Direct Debit Program. Once you sign up for the direct-debit program, your bank account will be debited for the amount of your bill each quarter. To sign up:

- ◆ Download an application from [glenview.il.us/Pages/Your-Water-Bill.aspx](http://glenview.il.us/Pages/Your-Water-Bill.aspx) or pick one up at the Resolution Center at Village Hall, 2500 East Lake Avenue.
- ◆ Fill out the form, attach a signed, voided check and return to the Resolution Center.
- ◆ You’ll know that your direct debit payments have begun when your utility bill contains the phrase “Auto Paid.”

Bills can also be paid in person (Visa, MasterCard and Discover Card are accepted) or via the mail. Call (847) 724-3112 for more information.

### **Water meter problems**

Problems with your water meter should be reported to the Public Works Department at (847) 657-3030.

### **Wells**

All wells need to be registered with the Village’s Community Development Department. Call (847) 904-4340.

### **WaterSmart Consumption Portal**

In 2016, the Village completed the replacement of all water meters in Glenview with meters that are more accurate and use new technologies. The improvements allow the Village’s system to record hourly consumption readings for all metered accounts. By using the Water Consumption Portal, customers can see actual water consumption and more actively manage the water account. Once signed up, customers are able to:

- ◆ Receive automatic email notifications of possible leaks in their home
- ◆ Explore historic, monthly, weekly and hourly usage
- ◆ View current balance and previous water bills
- ◆ Get alerts that usage is projected to exceed a self-determined threshold
- ◆ See how usage measures up with comparable homes

All that’s needed to sign up is the account number and customer ID, which both can be found on the quarterly bill, and the property’s ZIP code. Go online to [glenview.watersmart.com](http://glenview.watersmart.com) to sign up.

### **Website**

Visit [glenview.il.us](http://glenview.il.us) for all the latest on Village news. At our site you’ll find:

- ◆ Up-to-date news and announcements
- ◆ Online bill payment options
- ◆ Information about the Board of Trustees, and its decisions, agendas, and minutes



- ◆ Live and archived webcasting of all Village Board and Plan Commission meetings
- ◆ A calendar of Village public meetings
- ◆ A wide array of information about Village services
- ◆ Downloadable PDF forms for everything from pet licenses to Freedom of Information Act requests
- ◆ E-Glenview News Service sign-up (see page 12)
- ◆ Useful information about fire and public safety and health issues
- ◆ Links to other community institutions (such as the park and school districts)

Call the Village Manager's Office at (847) 904-4370 with questions.

## **Weeds**

The Village actively enforces the ordinances regarding the cutting of privately-owned lots. Weeds and grass (excluding native plantings) must not exceed eight inches in height. You can report any problems to the Community Development Department at (847) 904-4340.

# Village Departments

## **Village Manager's Office** **2500 East Lake Avenue, 60026**

**(847) 904-4370**  
**Village Manager: Matt Formica**  
**Deputy Village Manager: Maggie Bosley**

The Village Manager, appointed by the Board of Trustees, provides overall coordination of municipal functions provided through the Village's various Departments. The Manager's Office, a division of the Management Services department, staffs the Board of Trustees and provides Finance/Accounting, Human Resources/Risk Management, 9-1-1 Emergency Dispatch, Freedom of Information Act Requests, Information Technology, and Senior Services functions.

### **Department Services:**

Block Party permit requests	Special event approval
Board of Trustees	Traffic Committee
Employment/Payroll	Website management
Freedom of Information Act requests	Emergency Dispatch
Meeting room reservations (Village Hall)	Financial Information
Departmental Information Technology support	Purchasing
Proclamation requests	

## **Management Services** **2500 East Lake Avenue, 60026**

**(847) 904-4338**  
**Director: Nick Santoro**

The Management Services Department consists of five divisions, including the Village Manager's Office (see above). The Resolution Center is the primary customer service hub which provides answers to general questions and requests for services at (847) 724-1700. Police Records division handles non-emergency calls and responds to Police-related requests for information. Communications oversees the Village's GVTV station, monthly newsletter, eGlenview, social media, and media inquiries. The Business Analytics division oversees the Village's performance measurement program and works collaboratively with all departments on establishment and tracking of key organizational objectives.

### **Department Services:**

Requests for service	General information requests
Trash/recycling carts	Police records requests
Voter registration	Cable problem ombudsman services
Water billing	E-Glenview news service
Yard waste stickers	Village Report newsletter
Performance measures	Media inquiries
Glenview Television (GVTV)	

## **Community Development** **2500 East Lake Avenue, 60026**

**(847) 904-4340**  
**Director: Jeff Brady**

The Community Development Department consists of four divisions. The Engineering Division is responsible for plan review, inspections and complaints related to private projects, and design, bidding and resident coordination of public projects. Once public projects are bid, the Capital Projects Division

is responsible for overseeing the completion of public projects, such as road, sewer and other projects in the Village's Capital Improvement Program (CIP). The Inspectional Services Division enforces Glenview's building, health, fire, property maintenance and zoning codes. It reviews, approves, inspects and issues permits for all private construction in the Village and coordinates and performs inspections and follows up on violations and complaints. The Planning Division assists with the review of proposed land uses and development projects in order to ensure compatibility with the Village's Comprehensive Plan. It processes petitions for annexations, re-zonings, site plan reviews, subdivisions, aesthetics, variations and conditions use permits. It does this by working closely with four advisory groups – the Appearance Commission, Plan Commission, Historic Preservation Commission and Zoning Board of Appeals – to manage local land use, including commercial, industrial and residential development. It also promotes economic development and business retention.

**Department Services:**

Public street/infrastructure design and construction  
 Vacant properties  
 Building permits  
 Drainage complaints  
 Building, Fire and Health inspections  
 Private tree issues  
 Construction complaints  
 Liquor license processing  
 Environmental vomplaints  
 Utility permits

Property maintenance complaints  
 Sanitation inspections  
 Rain Garden program  
 Annexations  
 Variations  
 Conditional uses  
 New developments  
 Signs  
 Outdoor dining  
 Village statistics  
 Zoning

**Fire Department**

**Station 6: 1215 Waukegan Road, 60025**

Station 7: 3507 Glenview Road  
 Station 8: 1901 Landwehr Road

**Non-Emergency (847) 724-2141**

**Fire Chief: Tony DeRose**

Station 13: 831 East Lake Avenue  
 Station 14: 2250 Patriot Boulevard

The mission of the Fire Department is to preserve lives and property. It does this through three functional areas: Suppression/Rescue, Emergency Medical Services and Public Education. Glenview has five fire stations – with the headquarters at 1215 Waukegan Road. Eighty-two fire/EMS personnel staff these stations 24 hours/day, 365 days/year, responding to more than 7,000 calls annually. NOTE: Neither the Fire Department nor any other Village department will ever solicit you for contributions. Should a solicitor ever pressure you for a contribution, be assured that there is no affiliation with the Village of Glenview.

**Department Services:**

Baby sitter preparedness courses  
 Block Party fire truck appearances  
 Blood pressure readings  
 Emergency Medical Services  
 Fire extinguisher training  
 Fire Station tours

Fire suppression/rescue  
 Home fire surveys  
 Smoke detector installation/testing  
 School fire safety presentations  
 Scouting merit badge programs

**Police Department**  
**2500 East Lake Avenue, 60026**

**Non-Emergency (847) 729-5000**  
**Chief of Police: William T. Fitzpatrick**

The mission of the Police Department is to protect lives and property, enforce the law, and keep the peace, through crime prevention, effective traffic control, social services and community relations. Its 75 sworn and civilian officers/employees respond to more than 30,000 service calls annually.

**Department Services:**

Animal control  
Bike registration  
Citizen Police Academy  
Community relations  
Community room reservations  
Freedom of Information Act requests

Infant car seat inspection  
Parking  
School programs and resources  
Social services  
Traffic issues  
Solicitation applications

**Public Works**  
**2498 East Lake Avenue, 60026**

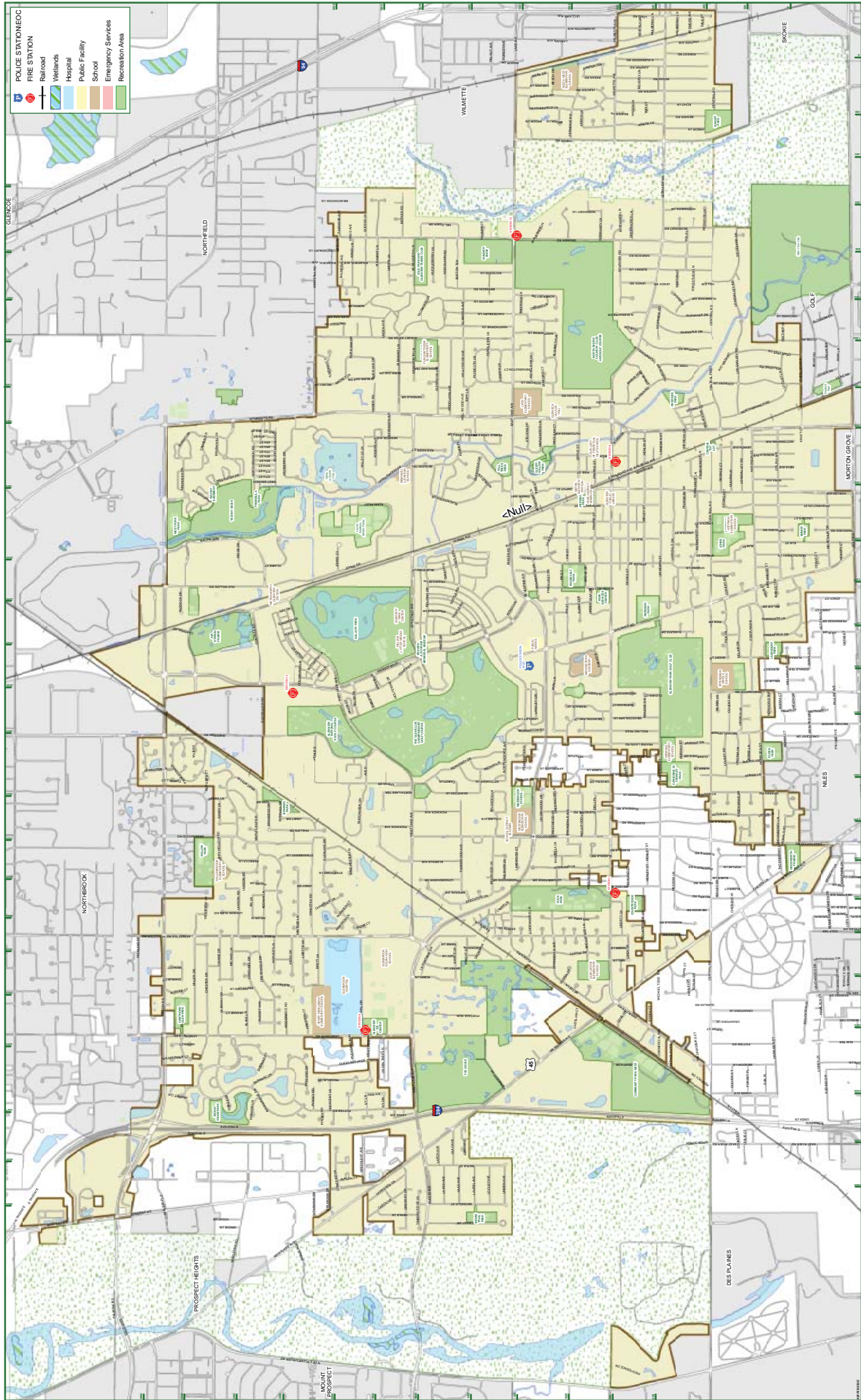
**(847) 657-3030**  
**Director: Phil Perna**

The mission of the Public Works Department is to maintain the high quality and safety of Glenview's infrastructure and facilities. It does this through two Divisions: Streets/Forestry and Water/Sewer. The department is responsible for plowing streets; handling street maintenance throughout the Village; managing the Village's natural resources; and staffing the Village's Natural Resources Commission. The department also manages the maintenance and repair of 33 Village facilities.

**Department Services:**

Dead animal retrieval  
Flooding/drainage  
Public tree maintenance  
Heritage tree program

Street repair/maintenance  
Snow/ice control  
Street light issues  
Water/sewer problems  
Public facility maintenance and repair



- POLICE STATION
- FIRE STATION
- Railroad
- Wetlands
- Hospital
- Public Facility
- School
- Emergency Services
- Recreation Area

2010

# Village Base Map



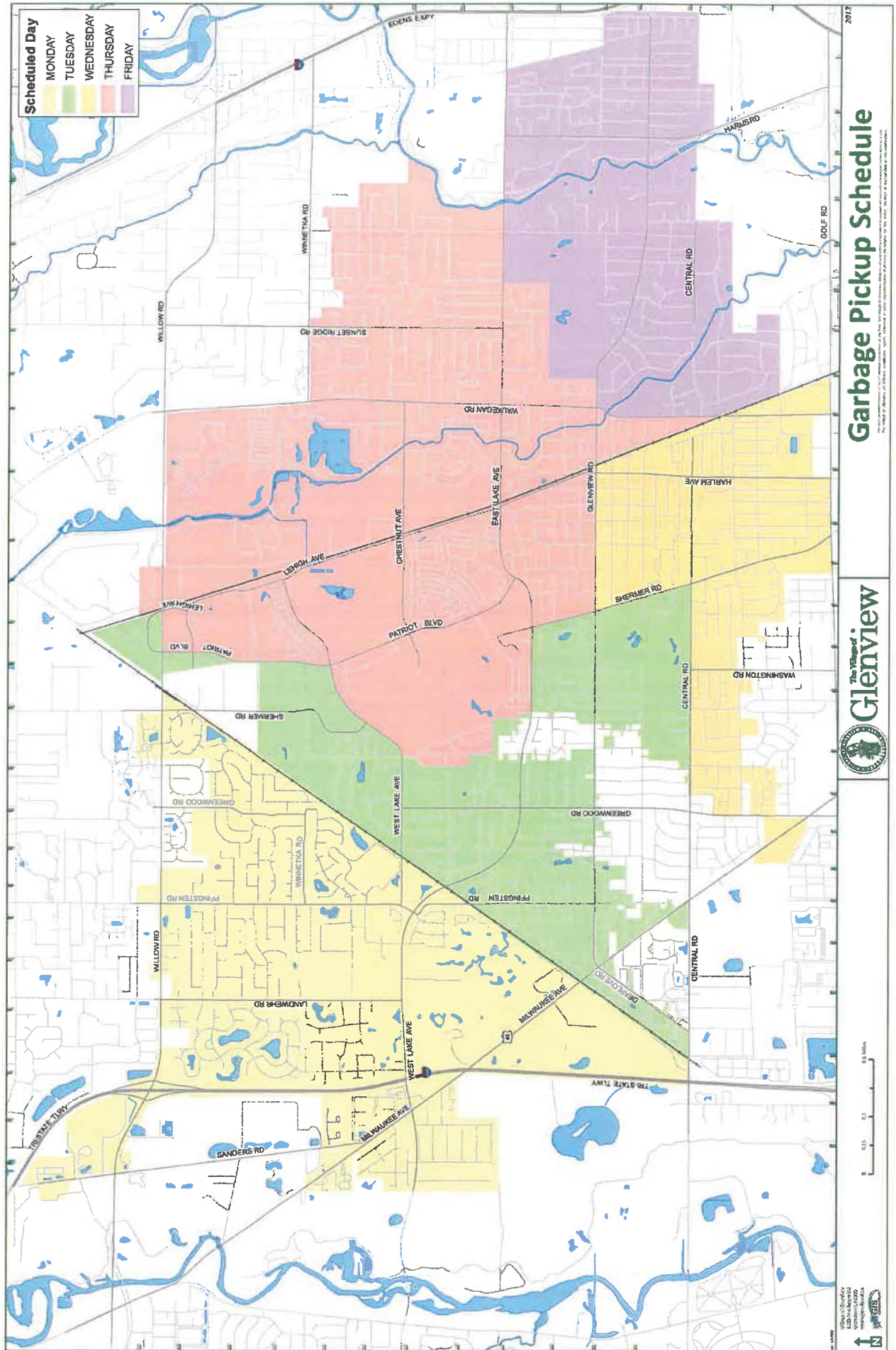
0 0.15 0.3 Miles



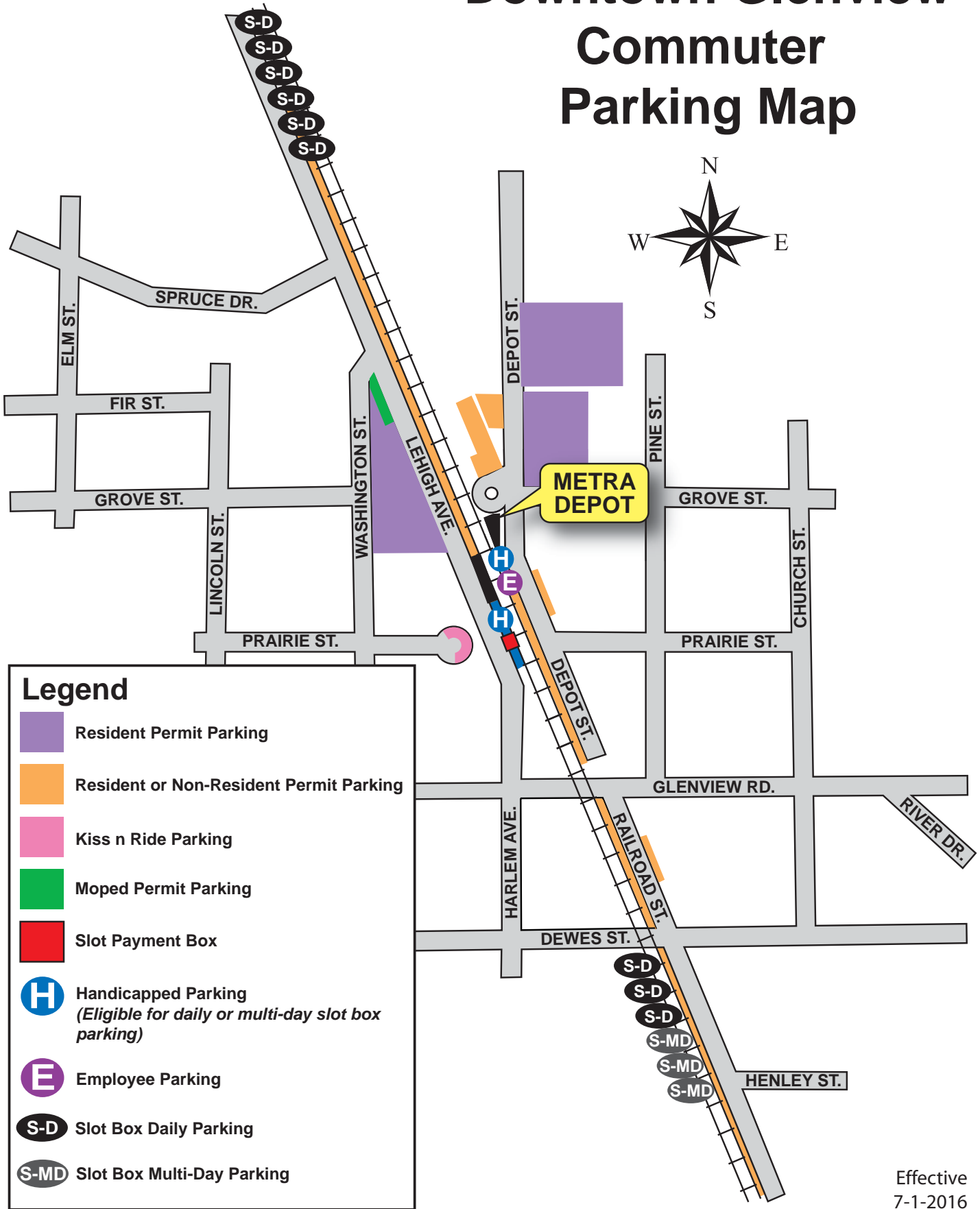
Village of Glenview  
Glenview, IL 60025  
www.glenview.org



For all purposes, the map is intended to provide a general overview of the Village of Glenview and its boundaries. It is not intended to be used for legal purposes. The Village of Glenview is not responsible for any errors or omissions on this map. The Village of Glenview is not responsible for any damages or losses resulting from the use of this map.



# Downtown Glenview Commuter Parking Map

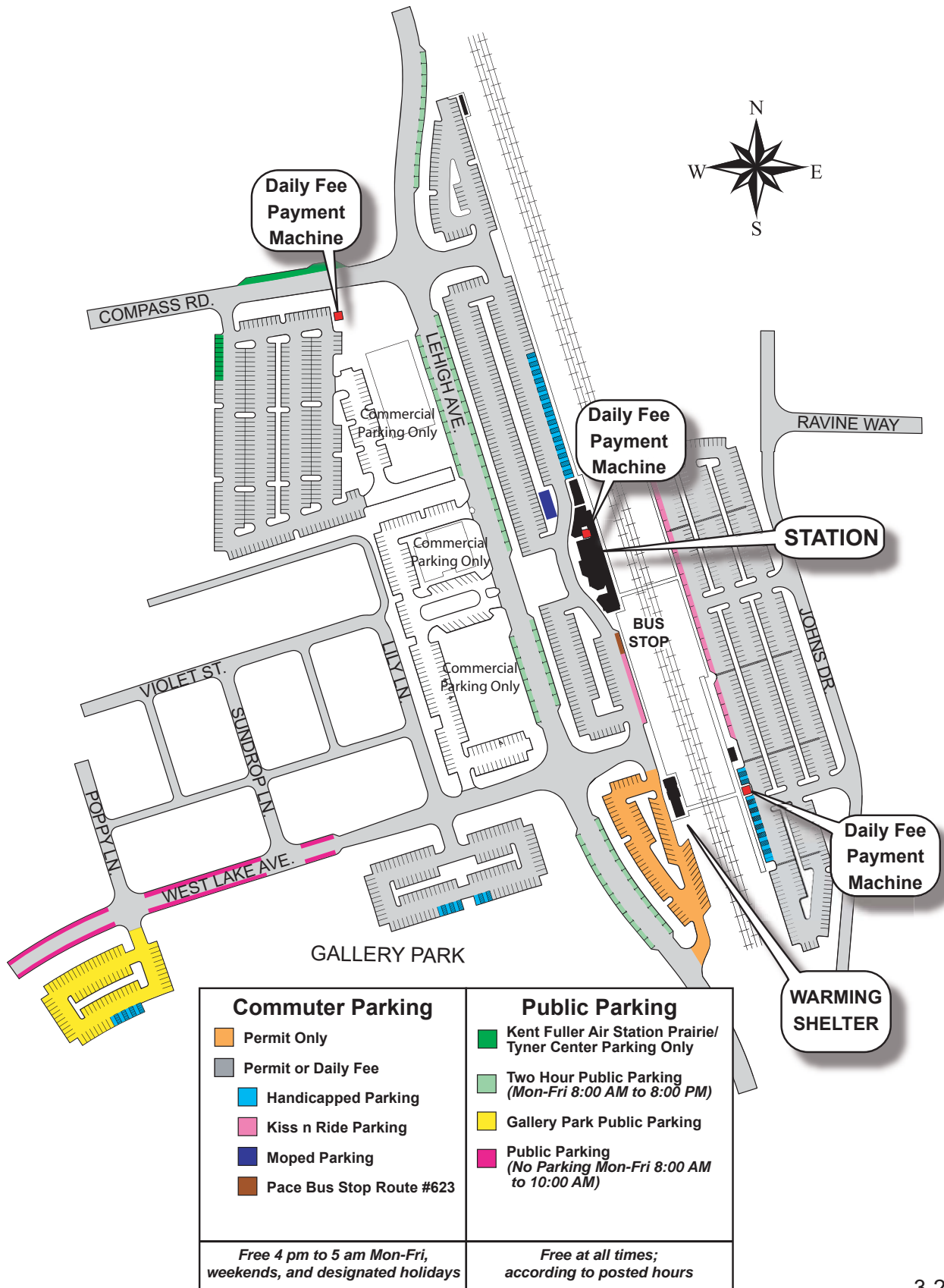


**Legend**

- Resident Permit Parking
- Resident or Non-Resident Permit Parking
- Kiss n Ride Parking
- Moped Permit Parking
- Slot Payment Box
- H Handicapped Parking  
*(Eligible for daily or multi-day slot box parking)*
- E Employee Parking
- S-D Slot Box Daily Parking
- S-MD Slot Box Multi-Day Parking

Effective  
7-1-2016

# The Glen of North Glenview Parking Map

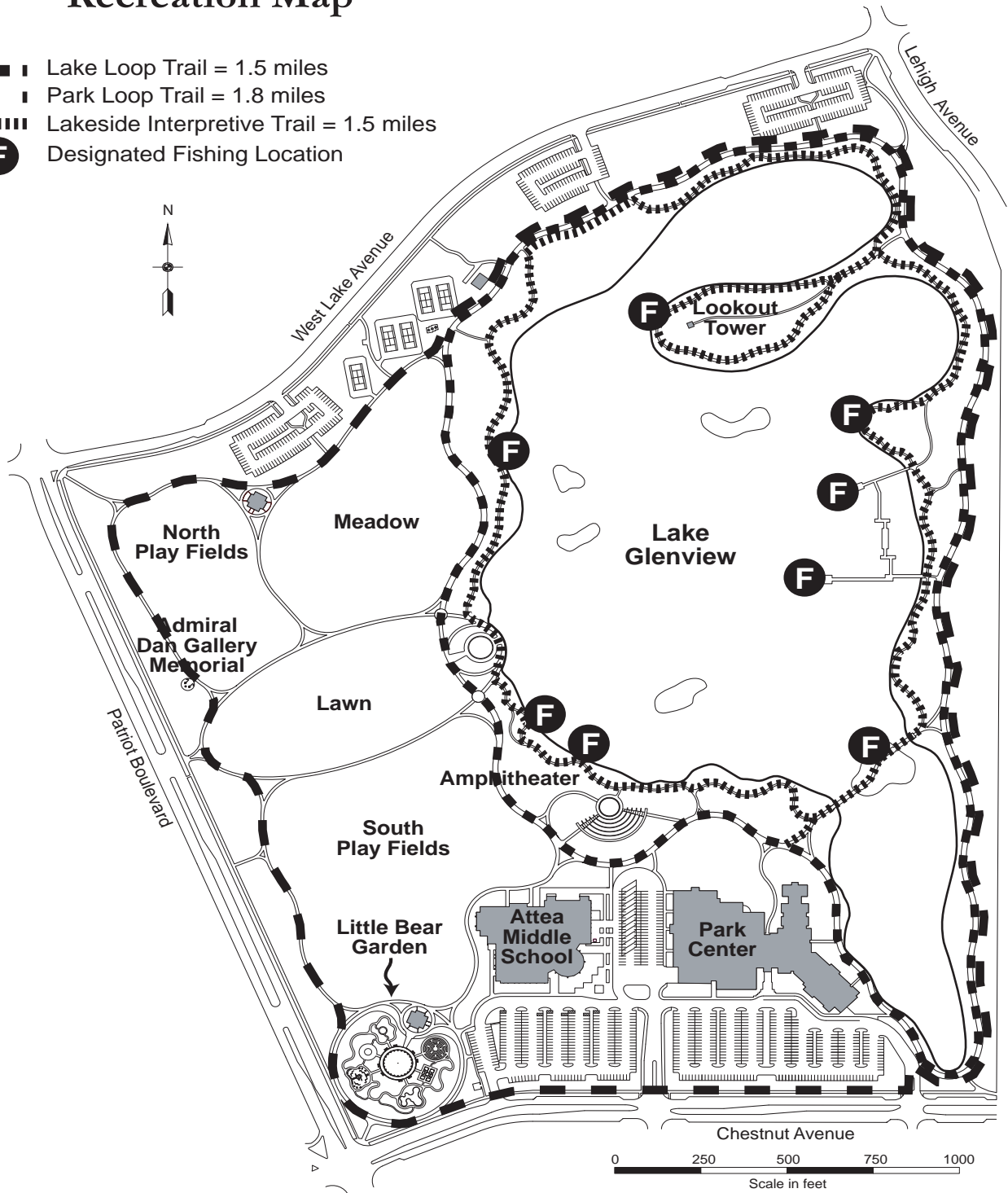




# GALLERY PARK

## Recreation Map

- ■ ■ Lake Loop Trail = 1.5 miles
- ■ ■ Park Loop Trail = 1.8 miles
- ||||| Lakeside Interpretive Trail = 1.5 miles
- ⓕ Designated Fishing Location



### PARK RULES:

Park is open at sunrise and closes at 11:00 pm. The water spray area at Little Bear Garden is open generally from Memorial Day to Labor Day.

Alcohol is prohibited.

No boating, swimming or ice skating.

Grills are not permitted.

Do not feed the geese.

By ordinance of the Village of Glenview, a dog must be on a leash on any sidewalk, street or public place (Ord. No. 1402). No dogs are permitted in Little Bear Garden. Fines begin at \$100 (Ord. No. 4174).

### FISHING RULES:

A valid state fishing license is required.

No boating, swimming or ice skating.

Catch and release fishing is strictly enforced. Carp are the exception and may be taken.

Fish in designated areas only.

Piers are handicapped accessible.

Fishing Hours: 5 am-8 pm

Alcohol is prohibited.

Season: May 15-November 15

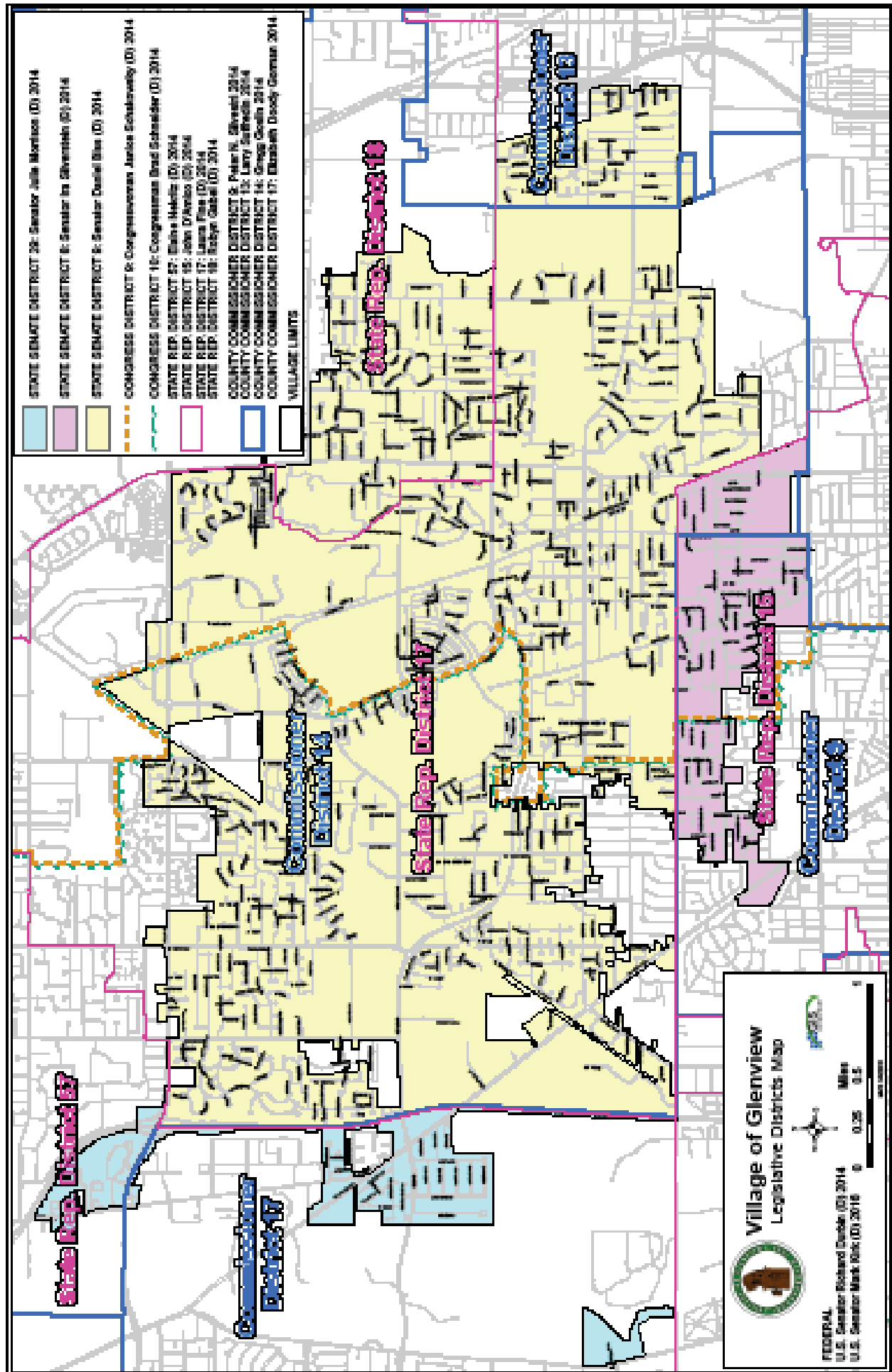
Emptying of bait buckets in lake is prohibited.

Spear, gig, and bow and arrow fishing are prohibited.

One pole limit per person.



Common Carp is a managed species due to its tendency to increase to nuisance proportions, destroy vegetation, and cause shoreline erosion.



# Local Resources

## Community Organizations

CHARACTER COUNTS! In Glenview  
(847) 400-8975 • [ccglenview.org](http://ccglenview.org)

Glenview Chamber of Commerce  
2222 Chestnut Ave.  
(847) 724-0900 • [glenviewchamber.com](http://glenviewchamber.com)

Glenview Park District  
1930 Prairie Street  
(847) 657-3215 • [glenviewparks.org](http://glenviewparks.org)

Glenview Senior Center  
2400 Chestnut Ave.  
(847) 724-4793 • [glenviewparks.org](http://glenviewparks.org)

Glenview Public Library  
1930 Glenview Road  
(847) 729-7500 • [glenviewpl.org](http://glenviewpl.org)

Youth Services of Glenview/Northbrook  
3080 West Lake Avenue  
(847) 724-2620 • [ysgn.org](http://ysgn.org)

## Election Information

Federal Election Commission  
[fec.gov](http://fec.gov)

Illinois State Board of Elections  
[elections.il.gov](http://elections.il.gov)

Cook County Clerk's Office  
[cookcountyclerk.com](http://cookcountyclerk.com)

## Hospitals

NorthShore Glenbrook Hospital  
2100 Pfingsten Road  
Glenview, IL 60026  
(847) 657.5800 • [northshore.org/locations/our-hospitals/glenbrook-hospital/](http://northshore.org/locations/our-hospitals/glenbrook-hospital/)

Advocate Lutheran General Hospital  
1775 Dempster St.  
Park Ridge, IL 60068  
(847) 723-2210 • [advocatehealth.com/luth](http://advocatehealth.com/luth)

## Mosquito Abatement Districts

North Shore Mosquito Abatement District  
117 Northfield Road  
Northfield, IL 60093  
(847) 446-9434 • [nsmad.com/](http://nsmad.com/)

Northwest Mosquito Abatement District  
147 W. Hintz Road  
Wheeling, IL 60090  
(847) 537-2306 • [nwmadil.com](http://nwmadil.com)

## Public Transportation

Amtrak  
[amtrak.com](http://amtrak.com)

PACE Suburban Bus Line  
[pacebus.com](http://pacebus.com)

Metra Rail Services  
[metrarail.com](http://metrarail.com)

Regional Transit Authority (RTA)  
[rtachicago.com](http://rtachicago.com)

## Public School Districts

Northbrook/Glenview District 30  
2374 Shermer Road  
Northbrook IL 60062  
(847) 498-4190 • [district30.org](http://district30.org)

West Northfield School District 31  
3131 Techny Road  
Northbrook IL 60062  
(847) 272-6880 • [district31.net/](http://district31.net/)

Glenview School District 34  
1401 Greenwood Road  
Glenview IL 60026  
(847)998-5000 • [glenview34.org](http://glenview34.org)

Avoca School District 37  
2921 Illinois Street  
Wilmette IL 60091  
(847) 251-3587 • [avoca37.org](http://avoca37.org)

Wilmette School District 39  
615 Locust Road  
Wilmette IL 60091  
(847) 256-2450 • [wilmette39.org](http://wilmette39.org)

East Maine School District 63  
10150 Dee Road  
Des Plaines IL 60016  
(847) 299-1900 • [emsd63.org](http://emsd63.org)

Glenbrook High School District 225  
3801 West Lake Ave.  
Glenview IL 60026  
(847) 998-6100 • [glenbrook225.org](http://glenbrook225.org)

Maine Township High School District 207  
1131 South Dee Road  
Park Ridge IL 60068  
(847) 696-3600 • [maine207.org](http://maine207.org)

New Trier High School District 203  
7 Happ Road (Freshman)  
Northfield IL 60093  
(847) 446-7000 • [newtrier.k12.il.us/](http://newtrier.k12.il.us/)

385 Winnetka Road (Soph., Jr., Sr.)  
Northfield IL 60093  
(847) 446-7000 • [newtrier.k12.il.us/](http://newtrier.k12.il.us/)

## Private Schools

Christian Heritage Academy  
315 Waukegan Road  
Northfield IL 60093  
(847) 446-5252 • [christianheritage.org](http://christianheritage.org)

Glenview New Church School  
74 Park Drive  
Glenview IL 60025  
(847) 724-0057 • [glenviewnewchurchschools.org](http://glenviewnewchurchschools.org)

Our Lady of Perpetual Help School  
1123 Church Street  
Glenview IL 60025  
(847) 724-6990 • [olph-il.org](http://olph-il.org)

St. Catherine Labouré School  
3425 Thornwood Avenue  
Glenview IL 60026  
(847) 724-2240 • [sclschool-glenview.org](http://sclschool-glenview.org)

## Township Offices

New Trier Township  
739 Elm Street  
Winnetka, IL 60093  
(847) 446-8202 • [newtriertownship.com/](http://newtriertownship.com/)

Maine Township  
1700 Ballard Road  
Park Ridge, IL 60068  
(847) 297-2510 • [mainetown.com](http://mainetown.com)

Northfield Township  
2550 Waukegan Road, Suite 100  
Glenview, IL 60025  
(847) 724-8300 • [twp.northfield.il.us](http://twp.northfield.il.us)

Niles Township  
5255 Main Street  
Skokie, IL 60077  
(847) 673-9300 • [nilestownshipgov.com](http://nilestownshipgov.com)

## Utility Information

AT&T U-verse  
(800) 222-0300 • [att.com](http://att.com)

Comcast Cable  
(866) 594-1234 • [xfinity.com](http://xfinity.com)

ComEd  
(800) 334-7661 • [comed.com](http://comed.com)

Nicor Gas  
(888) 642-6748 • [nicorgas.com](http://nicorgas.com)

Wide Open West Cable (WOW)  
(866) 496-9669 • [wowway.com](http://wowway.com)

Groot  
(877) 404-7668 • [groot.com](http://groot.com)

DirecTV  
(877) 528-6528 • [directv.com](http://directv.com)

Dish  
(88) 656-2461 • [dish.com](http://dish.com)

# Federal, State and Local Elected Officials

## U.S. Senate

Senator Richard Durbin (D)  
Kluczynski Building  
230 S. Dearborn, Suite 3892  
Chicago, IL 60604  
(312) 353-4952 • [durbin.senate.gov](http://durbin.senate.gov)

Senator Tammy Duckworth (D)  
Kluczynski Building  
230 S. Dearborn, Suite 3900  
Chicago, IL 60604  
(312) 886-3506 • [duckworth.senate.gov](http://duckworth.senate.gov)

## U.S. House of Representatives

Congresswoman Jan Schakowsky (D)  
9th District  
820 Davis Street, Suite 105  
Evanston, IL 60201  
(847) 328-3409 • [schakowsky.house.gov](http://schakowsky.house.gov)

Congressman Brad Schneider (D)  
10th District  
111 Barclay Boulevard  
Lincolnshire, IL 60069  
(847) 383-4870 • [schneider.house.gov](http://schneider.house.gov)

## Illinois Senate

District 8 – Senator Ram Villivalam (D)  
3851 W. Devon Avenue  
Chicago, IL 60659-1024  
(827) 208-5188 • [senatorram.com](http://senatorram.com)

District 9 – Senator Laura Fine (D)  
1812 Waukegan Road, Suite A  
Glenview, IL 60025  
(847) 998-1717 • [lauraforillinois.com](http://lauraforillinois.com)

District 29 – Senator Julie Morrison (D)  
700 Osterman Avenue  
Deerfield, IL 60015  
(847) 945-5200 • [senatorjuliemorrison.com](http://senatorjuliemorrison.com)

## Illinois House

District 15 – Representative John D’Amico (D)  
4404 W. Lawrence Avenue  
Chicago, IL 60630  
(773) 736-0218 • [ilhousedems.com/project/rep-john-damico/](http://ilhousedems.com/project/rep-john-damico/)

District 17 – Representative Jennifer Gong-Gershowitz (D)  
1812 Waukegan Road, Suite B  
Glenview, IL 60025  
(847) 486-8810 • [ilhousedems.com/project/rep-jennifer-gong-gershowitz/](http://ilhousedems.com/project/rep-jennifer-gong-gershowitz/)

District 18 – Representative Robyn Gabel (D)  
820 Davis Street, Suite 103  
Evanston, IL 60201  
(847) 424-9898 • [robyngabel.com](http://robyngabel.com)

District 57 – Representative Jonathan Carroll (D)  
830 S. Buffalo Grove Road, Suite 120  
Buffalo Grove, IL 60069  
(847) 229-5499 • [repjonathancarroll.com](http://repjonathancarroll.com)

## Cook County

District 9 – Commissioner Peter Silvestri (R)  
5515 N. East River Road  
Chicago, IL 60656  
(773) 444-0346 • [petersilvestri.com](http://petersilvestri.com)

District 13 – Commissioner Larry Suffredin (D)  
820 Davis Street, Suite 104  
Evanston, IL 60201  
(847) 864-1209 • [suffredin.org](http://suffredin.org)

District 14 – Commissioner Scott Britton (D)  
1812 Waukegan Road, Suite C  
Glenview, IL 60025  
(847) 729-9300 • [commissionerscottbritton.com](http://commissionerscottbritton.com)